

# Fact Sheet and Outlook

November 20, 2014



# Fact Sheet – Financial Summary

| Financial Summary  |                     |              |                    |                   |                    |                  |                       |                    |                         |                    |                   |
|--|---------------------|--------------|--------------------|-------------------|--------------------|------------------|-----------------------|--------------------|-------------------------|--------------------|-------------------|
| (\$ millions, except per share data)   |                     |              |                    |                   |                    |                  |                       |                    |                         |                    |                   |
|  | Q1 FY13             | Q2 FY13      | Q3 FY13            | Q4 FY13           | FY13               | Q1 FY14          | Q2 FY14               | Q3 FY14            | Q4 FY14                 | FY14               | Q1 FY15           |
| Revenue:   | <u> </u>            | 421110       | 401110             |                   |                    | ~                | Ψ                     | 401111             | ٠                       |                    | <u> </u>          |
| Small Business Group   | \$469               | \$518        | \$529              | \$541             | \$2,058            | \$520            | \$560                 | \$569              | \$604                   | \$2,254            | \$548             |
| % change YOY   | 17%                 | 16%          | 17%                | 13%               | 16%                | 11%              | 8%                    | 8%                 | 12%                     | 10%                | 5%                |
| Consumer Group   |                     |              |                    |                   |                    |                  |                       |                    |                         |                    |                   |
| Consumer Tax   | \$38                | \$216        | \$1,261            | \$37              | \$1,552            | \$42             | \$138                 | \$1,437            | \$46                    | \$1,662            | \$57              |
| % change YOY   | (11%)               | (28%)        | φ1,201<br>14%      | φ3 <i>1</i><br>3% | φ1,552<br>4%       | 11%              | (36%)                 | ۱4%                | э <del>40</del><br>22%  | Ψ1,002<br>7%       | 36%               |
| Consumer Ecosystem   | \$34                | \$43         | \$47               | \$32              | \$156              | \$35             | (30 <i>%)</i><br>\$49 | \$48               | \$37                    | \$168              | \$31              |
| % change YOY   | 9%                  | (2%)         | 7%                 | (6%)              | 2%                 | 2%               | 15%                   | 1%                 | 437<br>14%              | 8%                 | (11%)             |
| Total Consumer   | \$72                | \$259        | \$1,308            | \$69              | \$1,708            | \$76             | \$187                 | \$1,484            | \$82                    | \$1,830            | \$88              |
| % change YOY   | (2%)                | (25%)        | 14%                | (1%)              | 4%                 | 7%               | (28%)                 | 13%                | ۶۵ <u>۷</u><br>19%      | φ1,030<br>7%       | 15%               |
| % change 101   | (270)               | (2370)       | 14 /0              | (170)             | 4 /0               | 1 /0             | (2070)                | 13/0               | 1970                    | 1 /0               | 1376              |
| ProTax Group   | \$21                | \$107        | \$253              | \$24              | \$405              | \$25             | \$35                  | \$334              | \$28                    | \$422              | \$36              |
| % change YOY   | 24%                 | (9%)         | 8%                 | 25%               | 5%                 | 16%              | (67%)                 | 32%                | 16%                     | 4%                 | 46%               |
| Total Revenue  | \$562               | \$884        | \$2,091            | \$634             | \$4,171            | \$622            | \$782                 | \$2,388            | \$714                   | \$4,506            | \$672             |
| %change YOY  | 15%                 | (3%)         | 14%                | 12%               | 10%                | 11%              | (12%)                 | 14%                | 13%                     | 8%                 | 8%                |
| CAAR Or costing by come (Long)   | ( <del>0.7</del> 2) | \$84         | \$1,282            | (\$60)            | \$1,233            | / <del>(</del>   | (\$46)                | \$1.494            | ( <b>¢</b> E <b>7</b> ) | \$1,314            | (0111)            |
| GAAP Operating Income (Loss) Non-GAAP Operating Income (Loss) <sup>[A]</sup> | (\$73)<br>(\$16)    | ъо4<br>\$140 | \$1,202<br>\$1,337 | (\$60)<br>\$9     | \$1,233<br>\$1,470 | (\$77)<br>(\$20) | (\$46)<br>\$17        | \$1,494<br>\$1,556 | (\$57)<br>\$18          | \$1,514<br>\$1,571 | (\$114)<br>(\$36) |
| Non-GAAP Operating Income (Loss): A Non-GAAP Operating Margin %[A]           | NA                  | 16%          | 64%                | 1%                | 35.2%              | NA               | 2%                    | 65%                | 3%                      | 34.9%              | NA                |
| Non-CAAL Operating Margin 70   | I WA                | 1070         | 0470               | 170               | 55.270             | I IVA            | 270                   | 0370               | 370                     | 34.570             | 14/4              |
| Interest Expense   | (\$8)               | (\$7)        | (\$8)              | (\$7)             | (\$30)             | (\$8)            | (\$8)                 | (\$8)              | (\$7)                   | (\$31)             | (\$7)             |
| Interest and Other Income  | \$2                 | \$1          | \$4                | (\$0)             | \$7                | \$3              | \$1                   | \$4                | \$23                    | \$31               | \$0               |
| GAAP Share Based Compensation Expense  | \$46                | \$44         | \$43               | \$51              | \$184              | \$47             | \$52                  | \$49               | \$56                    | \$204              | \$61              |
| GAAP EPS Share Based Compensation Expense                                    | (\$0.10)            | (\$0.12)     | (\$0.09)           | (\$0.12)          | (\$0.41)           | (\$0.12)         | (\$0.12)              | (\$0.11)           | (\$0.13)                | (\$0.46)           | (\$0.15)          |
| GAAP Diluted EPS   | (\$0.06)            | \$0.23       | \$2.71             | (\$0.05)          | \$2.83             | (\$0.04)         | (\$0.13)              | \$3.39             | (\$0.10)                | \$3.12             | (\$0.29)          |
| Non-GAAP Diluted EPS <sup>[A] [B]</sup>                                      | (\$0.05)            | \$0.30       | \$2.94             | \$0.00            | \$3.20             | (\$0.06)         | \$0.02                | \$3.53             | \$0.03                  | \$3.52             | (\$0.10)          |
| GAAP Diluted EPS (YTD)   | (\$0.06)            | \$0.17       | \$2.88             | \$2.83            | \$2.83             | (\$0.04)         | (\$0.17)              | \$3.22             | \$3.12                  | \$3.12             | (\$0.29)          |
| Non-GAAP Diluted EPS (YTD) <sup>[B] [C]</sup>                                | (\$0.05)            | \$0.25       | \$3.20             | \$3.20            | \$3.20             | (\$0.06)         | (\$0.03)              | \$3.49             | \$3.52                  | \$3.52             | (\$0.10)          |
|  | (ψο.σσ)             | ψ0.20        | ψ0.20              |                   | ψο.Σο              | (\$0.00)         | (ψο.οο)               | ψο. 10             | Ψ0.02                   | Ψ0.02              | (ψο. το)          |
| Basic Share Count  | 296                 | 296          | 297                | 298               | 297                | 288              | 284                   | 284                | 284                     | 285                | 286               |
| Diluted Share Count  | 296                 | 303          | 304                | 304               | 303                | 288              | 290                   | 290                | 290                     | 291                | 286               |
| GAAP Tax Rate <sup>[C]</sup>   | 33%                 | 17%          | 33%                | 31%               | 32%                | 29%              | 31%                   | 34%                | 32%                     | 34%                | 31%               |
| Conital Former district  |                     |              |                    |                   | ¢405               |                  |                       |                    |                         | <b>C104</b>        |                   |
| Capital Expenditures   |                     |              |                    |                   | \$195              |                  |                       |                    |                         | \$194              |                   |

| \$2,130-\$2,180 (6%)-(3%) \$1,750-\$1,775 5%-7% \$1,880-\$1,915 3%-4% \$265-\$280 (37%)-(34%)  \$780-\$800 \$4,275-\$4,375 (5%)-(3%)  (\$125)-(\$120) \$800-\$830 \$1,110-\$1,140  (\$0.31)-(\$0.29) \$1.70-\$1.75 \$2.45-\$2.50  280-285 285-290 35% | Guidance <sup>[D]</sup> |      |
|---|-------------------------|------|
| \$1,750-\$1,775 \$5%-7%  \$1,880-\$1,915 3%-4%  \$265-\$280 (37%)-(34%)  \$4,275-\$4,375 (5%)-(3%)  (\$125)-(\$120) (\$50)-(\$45)  \$1,110-\$1,140  \$1,110-\$1,140  \$2,45-\$2.50  | Q2 FY15                 | FY15 |
| \$1,880-\$1,915<br>3%-4%<br>\$265-\$280<br>(37%)-(34%)<br>\$780-\$800<br>0%-2%<br>\$4,275-\$4,375<br>(5%)-(3%)<br>(\$125)-(\$120)<br>(\$50)-(\$45)<br>\$800-\$830<br>\$1,110-\$1,140<br>(\$0.31)-(\$0.29)<br>(\$0.13)-(\$0.11)<br>\$2.45-\$2.50       |                         |      |
| \$780-\$800 (37%)-(34%)  \$780-\$800 (37%)-(34%)  \$4,275-\$4,375 (5%)-(3%)  (\$125)-(\$120) (\$50)-(\$45)  \$1,110-\$1,140   (\$0.31)-(\$0.29) (\$0.13)-(\$0.11)  280-285 285-290  |                         |      |
| \$780-\$800<br>0%-2% \$4,275-\$4,375<br>(5%)-(3%)  (\$125)-(\$120)<br>(\$50)-(\$45)  \$800-\$830<br>\$1,110-\$1,140  (\$0.31)-(\$0.29)<br>(\$0.13)-(\$0.11)  \$280-285<br>285-290   |                         |      |
| 0%-2% (5%)-(3%) (\$125)-(\$120) (\$50)-(\$45)  (\$0.31)-(\$0.29) (\$0.13)-(\$0.11)  280-285 285-290   |                         |      |
| (\$50)-(\$45) \$1,110-\$1,140<br>(\$0.31)-(\$0.29) \$1.70-\$1.75<br>(\$0.13)-(\$0.11) \$2.45-\$2.50<br>280-285<br>285-290   |                         |      |
| (\$0.13)-(\$0.11) \$2.45-\$2.50<br>280-285<br>285-290   |                         |      |
| (\$0.13)-(\$0.11) \$2.45-\$2.50<br>280-285<br>285-290   |                         |      |
| 285-290   |                         |      |
| 35%   |                         |      |
| \$280-\$300   |                         |      |



## Fact Sheet – Business Metrics

| Worldwide Business Metrics <sup>[E]</sup>                        |         |         |         |         |          |         |         |         |         |          |         |
|--|---------|---------|---------|---------|----------|---------|---------|---------|---------|----------|---------|
| Units in thousands, except where noted                           | Q1 FY13 | Q2 FY13 | Q3 FY13 | Q4 FY13 | FY13     | Q1 FY14 | Q2 FY14 | Q3 FY14 | Q4 FY14 | FY14     | Q1 FY15 |
| Small Business Group Online Ecosystem                            |         |         |         |         |          |         |         |         |         |          |         |
| QuickBooks Online Subscribers                                    | 399     | 430     | 459     | 487     | 487      | 516     | 561     | 624     | 683     | 683      | 739     |
| Online Payroll Subscribers <sup>[F]</sup>                        | 246     | 256     | 268     | 276     | 276      | 290     | 307     | 330     | 345     | 345      | 359     |
| Online Active Payments Customers <sup>[G]</sup>                  | 129     | 116     | 132     | 131     | 131      | 137     | 125     | 135     | 136     | 136      | 141     |
| Online Payments Charge Volume (\$ millions)                      | \$1,214 | \$1,188 | \$1,375 | \$1,533 | \$5,310  | \$1,582 | \$1,455 | \$1,653 | \$1,879 | \$6,569  | \$1,936 |
| Small Business Online Ecosystem ARR (\$ millions) <sup>[H]</sup> | \$403   | \$432   | \$475   | \$501   | \$501    | \$526   | \$555   | \$618   | \$670   | \$670    | \$680   |
| Small Business Group Desktop Ecosystem                           |         |         |         |         |          |         |         |         |         |          |         |
| QuickBooks Desktop Units Sales                                   | 202     | 307     | 422     | 315     | 1,246    | 194     | 280     | 371     | 279     | 1,124    | 149     |
| QuickBooks Desktop Subscribers <sup>[1]</sup>                    | 241     | 255     | 264     | 274     | 274      | 285     | 303     | 319     | 326     | 326      | 321     |
| Desktop Payroll Customers <sup>[J]</sup>                         | 1,029   | 1,039   | 1,042   | 1,021   | 1,021    | 1,023   | 1,031   | 1,037   | 1,017   | 1,017    | 1,014   |
| Desktop Active Payments Customers <sup>[K]</sup>                 | 151     | 147     | 150     | 146     | 146      | 147     | 143     | 148     | 149     | 149      | 145     |
| Desktop Payments Charge Volume (\$ millions)                     | \$6,081 | \$5,802 | \$6,038 | \$6,340 | \$24,261 | \$6,271 | \$5,840 | \$6,088 | \$6,540 | \$24,740 | \$6,394 |
| Total QuickBooks Paying Customers                                | 842     | 991     | 1,145   | 1,078   | 2,009    | 994     | 1,144   | 1,313   | 1,288   | 2,133    | 1,209   |
| Consumer Tax   |         |         |         |         |          |         |         |         |         |          |         |
| Federal U.S. TurboTax Units (millions)                           |         |         |         |         |          |         |         |         |         |          |         |
| Desktop Units  | NM      | 3.1     | 2.7     | NM      | 5.8      | NM      | 3.2     | 2.5     | NM      | 5.7      | NM      |
| Web units  | NM      | 3.7     | 14.9    | 0.7     | 19.3     | NM      | 3.8     | 17.4    | 8.0     | 21.9     | NM      |
| Free File Alliance   | NM      | 0.1     | 1.0     | NM      | 1.1      | NM      | 0.2     | 1.0     | NM      | 1.2      | NM      |
| Total U.S. TurboTax Federal units                                | NM      | 6.9     | 18.6    | 0.7     | 26.2     | NM      | 7.1     | 20.9    | 0.8     | 28.9     | NM      |
| Canada TurboTax Units (millions)                                 | NM      | 0.3     | 1.5     | 0.1     | 1.9      | NM      | 0.3     | 1.5     | 0.2     | 2.1      | NM      |
| ProTax Customers   | NM      | 103     | 17      | NM      | 120      | NM      | 101     | 19      | NM      | 121      | NM      |



# Fact Sheet – Segment Revenue

| (\$ millions)  |                       |   |                              |   |                      |   |                       |                                      |                      |   |                          |                                      | 1                  |                                |  |                                      |  |   |                           |
|--|-----------------------|---|------------------------------|---|----------------------|---|-----------------------|--------------------------------------|----------------------|---|--------------------------|--------------------------------------|--------------------|--------------------------------|--|--------------------------------------|--|---|---------------------------|
|  |                       |   |                              |   | ŀ                    | Y'14                                      |                       |                                      |                      |   |                          | Y'15                                 |                    |                                |  |                                      |  |   |                           |
|  |                       | Q1  |                              | Q2  |                      | Q3  |                       | Q4                                   |                      | FY                                      |                          | Q1                                   |                    |                                |  |                                      |  |   |                           |
|  |                       | <u>Total</u>  |                              | <u> Fotal</u>   |                      | Total                                     |                       | <u> Fotal</u>                        |                      | <u>Total</u>                            |                          | <u>otal</u>                          |                    |                                |  |                                      |  |   |                           |
| QuickBooks Online  | \$                    | 36  | \$                           | 38  |                      | 42  |                       |                                      | \$                   | 160                                     |                          | 48                                   |                    |                                |  |                                      |  |   |                           |
| Online Payroll   | \$                    | 31  | \$                           | 34  | \$                   |   | \$                    |                                      | \$                   |   | \$                       | 42                                   |                    |                                |  |                                      |  |   |                           |
| Online Payments  | \$                    | 26  | \$                           | 24  | \$                   |   | \$                    |                                      | \$                   | 107                                     | \$                       | 28                                   |                    |                                |  |                                      |  |   |                           |
| Other Online Services  | \$                    | 39  | \$                           | 43  | \$                   |   | \$                    |                                      | \$                   | 181                                     | \$                       | 52                                   |                    |                                |  |                                      |  |   |                           |
| Total Online Ecosystem   | \$                    | 131   | \$                           | 139   | \$                   | 155                                       | \$                    | 168                                  | \$                   | 592                                     | \$                       | 170                                  |                    |                                |  |                                      |  |   |                           |
| QuickBooks Desktop, Enterprise, & Desktop Subscriptions  | \$                    | 100   | \$                           | 121   | \$                   | 129                                       | \$                    | 126                                  | \$                   | 476                                     | \$                       | 89                                   |                    |                                |  |                                      |  |   |                           |
| Desktop Payroll  | \$                    | 121   | \$                           | 129   | \$                   | 123                                       | \$                    | 133                                  | \$                   | 506                                     | \$                       | 132                                  |                    |                                |  |                                      |  |   |                           |
| Desktop Payments   | \$                    | 90  | \$                           | 85  | \$                   | 87  | \$                    | 98                                   | \$                   | 360                                     | \$                       | 84                                   |                    |                                |  |                                      |  |   |                           |
| Supplies, Accounting and Advisor Group & Other   | \$                    | 78  | \$                           | 86  | \$                   | 76  | \$                    | 80                                   | \$                   | 320                                     | \$                       | 74                                   |                    |                                |  |                                      |  |   |                           |
| Total Desktop Ecosystem  | \$                    | 389   | \$                           | 421   | \$                   | 415                                       | \$                    | 437                                  | \$                   | 1,661                                   | \$                       | 379                                  |                    |                                |  |                                      |  |   |                           |
| Total Small Business   | \$                    | 520   | \$                           | 560   | \$                   | 569                                       | \$                    | 604                                  | \$                   | 2,254                                   | \$                       | 548                                  |                    |                                |  |                                      |  |   |                           |
| Consumer Tax   | \$                    | 42  | \$                           | 138   | \$                   | 1,437                                     | \$                    | 46                                   | \$                   | 1,662                                   | \$                       | 57                                   |                    |                                |  |                                      |  |   |                           |
| Consumer Ecosystem   | \$                    | 35  | \$                           | 49  | \$                   | -   | \$                    |                                      | \$                   | 168                                     | \$                       | 31                                   |                    |                                |  |                                      |  |   |                           |
| Consumer   | \$                    | 76  | \$                           | 187   | \$                   |   | \$                    |                                      | \$                   |   | \$                       | 88                                   |                    |                                |  |                                      |  |   |                           |
| ProTax   | \$                    | 25  | \$                           | 35  | \$                   |   | \$                    |                                      | \$                   | 422                                     | \$                       | 36                                   |                    |                                |  |                                      |  |   |                           |
| Total Segment Revenue  | \$                    | 622   | \$                           | 782   |                      |   | \$                    | 714                                  | \$                   | 4,506                                   | \$                       | 672                                  |                    |                                |  |                                      |  |   |                           |
|  |                       |   |                              |   |                      | Y'13                                      |                       |                                      |                      |   |                          |                                      |                    |                                | FY'1   | 2                                    |  |   |                           |
|  |                       | Q1  |                              | Q2  |                      | Q3  |                       | Q4                                   |                      | FY                                      |                          | Q1                                   | (                  | <b>Q2</b>                      | Q3   |                                      | Q4   | FY  |                           |
|  |                       | <u>Total</u>  | 1                            | <u>Γotal</u>  |                      | Total                                     |                       | Γ <u>otal</u>                        |                      | <u>Total</u>                            |                          | <u>otal</u>                          |                    | otal                           | Tota   | <u>l</u>                             | <u>Total</u>                                 | Total   | L                         |
| QuickBooks Online  | \$                    | 27  | \$                           |   | \$                   |   | \$                    |                                      | \$                   |   |                          | 20                                   | \$                 | 22                             |  | 4 \$                                 |  |   | 93                        |
| Online Payroll   | \$                    | 24  | \$                           |   | \$                   |   | \$                    |                                      | \$                   | 108                                     |                          |                                      | \$                 |                                |  | 2 \$                                 |  |   | 31                        |
| Online Payments  | \$                    | 20  | \$                           | 21  | \$                   |   | \$                    |                                      | \$                   | 90                                      | \$                       | 11                                   | \$                 | 13                             | -  | 4 \$                                 |  |   | 55                        |
| Other Online Services  | \$                    | 30  | \$                           | 32  | \$                   |   | \$                    |                                      | \$                   |   | \$                       | -                                    | \$                 | 10                             |  | 0 \$                                 |  |   | 3                         |
| Total Online Ecosystem   | \$                    | 101   | \$                           | 108   | \$                   | 119                                       | \$                    | 125                                  | \$                   | 453                                     | \$                       | 58                                   | \$                 | 63                             | \$ 7   | o s                                  | 89   | \$ 28   | 31                        |
| QuickBooks Desktop, Enterprise, & Desktop Subscriptions  | \$                    | 94  | \$                           | 113   | \$                   | 128                                       | \$                    | 119                                  | \$                   | 454                                     | \$                       | 90                                   | \$                 |                                |  | 8                                    |  | \$ 42   | 24                        |
| Desktop Payroll  | \$                    |   | \$                           | 118   | \$                   |   | \$                    |                                      | \$                   |   | \$                       |                                      | \$                 | 108                            |  | 8                                    |  |   |                           |
|  | Φ                     | 87  | \$                           | 89  | \$                   |   | \$                    | 92                                   |                      |   | \$                       |                                      | \$                 | 81                             |  | 5 \$                                 |  | •   |                           |
| Desktop Payments   | \$                    | 01  | Ψ                            |   |                      |   |                       |                                      |                      |   |                          |                                      |                    |                                |  |                                      |  | \$ 31   |                           |
| Supplies, Accounting and Advisor Group & Other   | \$                    | 76  | \$                           | 92  | \$                   |   | \$                    |                                      | \$                   | 329                                     |                          |                                      | \$                 | 87                             |  | '5 \$                                |  |   |                           |
| Supplies, Accounting and Advisor Group & Other Total Desktop Ecosystem   |                       | 76<br><b>369</b>  | \$<br><b>\$</b>              | 92<br><b>410</b>  | \$                   | 410                                       | \$<br><b>\$</b>       | 415                                  | \$                   | 1,604                                   | \$                       | 342                                  | \$                 | 385                            | \$ 38  | 4 \$                                 | 387  | \$ 1,49   | 8                         |
| Supplies, Accounting and Advisor Group & Other Total Desktop Ecosystem Total Small Business  | \$<br>\$<br>\$        | 76<br><b>369</b><br><b>469</b>                          | \$<br><b>\$</b><br><b>\$</b> | 92<br><b>410</b><br><b>518</b>                            | \$<br>\$             | 410<br>529                                | \$<br>\$              | 415<br>540                           | \$<br>\$             | 1,604<br>2,057                          | \$<br>\$                 | 342<br>400                           | \$<br>\$           | 385<br>448                     | \$ 38<br>\$ 45                               | 34 S                                 | 387<br>477                                   | \$ 1,49<br>\$ 1,77                                | 8<br>'9                   |
| Supplies, Accounting and Advisor Group & Other Total Desktop Ecosystem Total Small Business Consumer Tax                             | \$<br><b>\$</b><br>\$ | 76<br><b>369</b><br><b>469</b><br>38                    | \$ <b>\$</b> \$              | 92<br><b>410</b><br><b>518</b><br>216                     | \$<br>\$<br>\$       | <b>410 529</b> 1,261                      | <b>\$</b> \$          | <b>415</b><br><b>540</b><br>37       | <b>\$</b> \$         | <b>1,604 2,057</b> 1,552                | \$<br>\$<br>\$           | <b>342</b><br><b>400</b><br>42       | <b>\$</b>          | <b>385 448</b> 302             | \$ 38<br>\$ 45<br>\$ 1,10                    | 34 \$<br>34 \$<br>37 \$              | 387<br>477<br>36                             | \$ 1,49<br>\$ 1,77<br>\$ 1,48                     | 9<br>8<br>8               |
| Supplies, Accounting and Advisor Group & Other Total Desktop Ecosystem Total Small Business Consumer Tax Consumer Ecosystem          | \$ <b>\$</b> \$ \$    | 76<br><b>369</b><br><b>469</b><br>38<br>34              | \$ <b>\$</b> \$ \$           | 92<br><b>410</b><br><b>518</b><br>216<br>43               | <b>\$ \$</b> \$      | <b>410 529</b> 1,261 47                   | <b>\$</b> \$ \$ \$    | <b>415</b><br><b>540</b><br>37<br>32 | <b>\$</b> \$ \$      | <b>1,604 2,057</b> 1,552 156            | <b>\$</b> \$             | <b>342</b><br><b>400</b><br>42<br>31 | <b>\$</b> \$       | <b>385 448</b> 302 43          | \$ 38<br>\$ 45<br>\$ 1,10<br>\$ 4            | 34 \$<br>34 \$<br>37 \$<br>44 \$     | 387<br>477<br>36<br>36<br>34                 | \$ 1,49<br>\$ 1,77<br>\$ 1,48<br>\$ 15            | 9<br>88<br>33             |
| Supplies, Accounting and Advisor Group & Other Total Desktop Ecosystem Total Small Business Consumer Tax Consumer Ecosystem Consumer | \$ <b>\$</b> \$ \$    | 76<br><b>369</b><br><b>469</b><br>38<br>34<br><b>72</b> | \$ <b>\$</b> \$ \$           | 92<br><b>410</b><br><b>518</b><br>216<br>43<br><b>259</b> | \$ \$ \$ \$ \$ \$    | <b>410 529</b> 1,261 47 <b>1,308</b>      | <b>\$</b> \$ \$ \$ \$ | 415<br>540<br>37<br>32<br>69         | \$ \$ \$ \$ \$ \$    | 1,604<br>2,057<br>1,552<br>156<br>1,708 | <b>\$ \$ \$ \$</b>       | 342<br>400<br>42<br>31<br>73         | <b>\$</b> \$ \$ \$ | 385<br>448<br>302<br>43<br>345 | \$ 38<br>\$ 45<br>\$ 1,10<br>\$ 2<br>\$ 1,15 | 34 9<br>34 9<br>37 9<br>34 9<br>32 9 | 387<br>477<br>36<br>36<br>34<br>5 70         | \$ 1,49<br>\$ 1,77<br>\$ 1,48<br>\$ 15<br>\$ 1,64 | 9<br>38<br>33<br>10       |
| Supplies, Accounting and Advisor Group & Other Total Desktop Ecosystem Total Small Business Consumer Tax Consumer Ecosystem          | \$ <b>\$</b> \$ \$    | 76<br><b>369</b><br><b>469</b><br>38<br>34              | \$ <b>\$</b> \$ \$           | 92<br><b>410</b><br><b>518</b><br>216<br>43               | \$ \$ \$ \$ \$ \$ \$ | 410<br>529<br>1,261<br>47<br>1,308<br>253 | <b>\$</b> \$ \$ \$    | 415<br>540<br>37<br>32<br>69<br>25   | \$ \$ \$ \$ \$ \$ \$ | 1,604<br>2,057<br>1,552<br>156<br>1,708 | <b>\$</b> \$ \$ \$ \$ \$ | 342<br>400<br>42<br>31<br>73<br>17   | <b>\$</b> \$       | <b>385 448</b> 302 43          | \$ 38<br>\$ 45<br>\$ 1,10<br>\$ 4            | 34 9<br>34 9<br>34 9<br>34 9         | 387<br>477<br>36<br>36<br>34<br>5 70<br>5 19 | \$ 1,49<br>\$ 1,77<br>\$ 1,48<br>\$ 15<br>\$ 1,64 | 9<br>38<br>33<br>40<br>88 |



# Fact Sheet – Segment Operating Income

(\$ millions)

|                                |           | FY     | 15             |
|--------------------------------|-----------|--------|----------------|
|                                |           | Q      | 1              |
|                                |           |        | % Rev          |
|                                | <u>Op</u> | . Inc. | <u>Related</u> |
| Total Small Business           | \$        | 192    | 35%            |
| Consumer                       | \$        | (34)   | -39%           |
| ProTax                         | \$        | (3)    | -8%            |
| Total Segment Operating Income | \$        | 155    | 23%            |

|                                | FY'14     |               |                |           |        |                |    |         |                |            |             |                |          |                |                |
|--------------------------------|-----------|---------------|----------------|-----------|--------|----------------|----|---------|----------------|------------|-------------|----------------|----------|----------------|----------------|
|                                | Q1        |               |                |           | Q      | 2              |    | Q       | 3              |            | Q           | 4              |          | Υe             | ear            |
|                                |           |               | % Rev          |           |        | % Rev          |    |         | % Rev          |            |             | % Rev          |          |                | % Rev          |
|                                | <u>Ор</u> | <u>. Inc.</u> | <b>Related</b> | <u>Ор</u> | . Inc. | <b>Related</b> | 0  | p. Inc. | <b>Related</b> | <u>Ор.</u> | <u>Inc.</u> | <b>Related</b> | <u>O</u> | <u>o. Inc.</u> | <b>Related</b> |
| Total Small Business           | \$        | 190           | 37%            | \$        | 197    | 35%            | \$ | 224     | 39%            | \$         | 216         | 36%            | \$       | 827            | 37%            |
| Consumer                       | \$        | (24)          | -32%           | \$        | (3)    | -2%            | \$ | 1,199   | 81%            | \$         | (33)        | -40%           | \$       | 1,138          | 62%            |
| ProTax                         | \$        | (9)           | -35%           | \$        | (9)    | -25%           | \$ | 294     | 88%            | \$         | (8)         | -30%           | \$       | 269            | 64%            |
| Total Segment Operating Income | \$        | 157           | 25%            | \$        | 185    | 37%            | \$ | 1,717   | 72%            | \$         | 174         | 24%            | \$       | 2,233          | 50%            |

|                                       |           | FY'13  |                |           |        |                |          |         |                |     |      |                |          |                |                |
|---------------------------------------|-----------|--------|----------------|-----------|--------|----------------|----------|---------|----------------|-----|------|----------------|----------|----------------|----------------|
|                                       | Q1        |        |                |           | C      | 22             |          | Q       | 3              |     | Q    | 4              |          | Υe             | ear            |
|                                       |           |        | % Rev          |           |        | % Rev          |          |         | % Rev          |     |      | % Rev          |          |                | % Rev          |
|                                       | <u>Ор</u> | . Inc. | <b>Related</b> | <u>Ор</u> | . Inc. | <u>Related</u> | <u>0</u> | p. Inc. | <b>Related</b> | Op. | Inc. | <b>Related</b> | <u>O</u> | <u>o. Inc.</u> | <u>Related</u> |
| Total Small Business                  | \$        | 165    | 35%            | \$        | 190    | 37%            | \$       | 223     | 42%            | \$  | 222  | 41%            | \$       | 801            | 39%            |
| Consumer                              | \$        | (17)   | -24%           | \$        | 38     | 15%            | \$       | 1,033   | 79%            | \$  | (19) | -27%           | \$       | 1,035          | 61%            |
| ProTax                                | \$        | (11)   | -53%           | \$        | 65     | 61%            | \$       | 216     | 85%            | \$  | (11) | -43%           | \$       | 259            | 64%            |
| <b>Total Segment Operating Income</b> | \$        | 137    | 24%            | \$        | 294    | 33%            | \$       | 1,471   | 70%            | \$  | 192  | 30%            | \$       | 2,094          | 50%            |



# Subscriber Guidance and Long-Term Outlook

|                                      | Q2 FY'15 | FY'15 |     |  |  |  |  |
|--------------------------------------|----------|-------|-----|--|--|--|--|
| QuickBooks Online Subscribers (000s) | ~ 800    | 925   | 950 |  |  |  |  |
| Year/Year Growth                     | 43%      | 35%   | 39% |  |  |  |  |

|                               | FY'17 Outlook  |
|-------------------------------|----------------|
| QuickBooks Online Subscribers | ~ 2 million    |
| Intuit Revenue                | ~\$5.8 billion |
| Non-GAAP Earnings per Share   | ~\$5.00        |
| GAAP Earnings per Share       | ~\$4.25        |



## Fiscal 2015 Revenue Guidance Bridge

| (\$ in millions) | Fiscal 2015 Revenue<br>Guidance | Add Impact of<br>Desktop Product<br>Offering Change | Add Impact of<br>Accelerated<br>QuickBooks Online<br>Growth | Adjusted Fiscal 2015<br>Revenue |
|------------------|---------------------------------|---|---|---------------------------------|
| Revenue          | \$4,275 - \$4,375               | ~\$400  | ~\$75   | \$4,750-\$4,850                 |
| Revenue Growth   | (5%) – (3%)                     |   |   | 5% - 8%                         |

- Intuit will be delivering improved product experiences for its desktop customers, including ongoing updates, support and services. As a result, revenue for related desktop solutions will be recognized over approximately three years (QuickBooks and Quicken) or one calendar tax year (ProTax) rather than up front.
- Fiscal 2015 deferred revenue will increase by approximately \$200 million for Small Business, \$150 million for ProTax and \$50 million for Quicken, equivalent to the above \$400 million related to the change in desktop products offerings.



## Fact Sheet – Footnotes

Numbers may not agree with the sum of the components, nor with SEC filing(s), due to immaterial rounding adjustments. Worldwide Business Metrics include estimates, including estimates of sales by merchants who do not report sales to Intuit. Sales to end users (sell-through) by Intuit and via retailers and distributors for which Intuit relies on reports from these merchants. When reported on August 21, 2014, fourth quarter results included an accrual for a loss contingency that was resolved before we filed our fiscal 2014 Form 10-K. We have adjusted our fiscal fourth quarter and full-year 2014 operating income and earnings per share accordingly, resulting in a GAAP and non-GAAP operating income increase of approximately \$16 million, and a GAAP and non-GAAP earnings per share increase of approximately \$0.03.

[A]These are non-GAAP financial measures. See tables E1 and E2 of the accompanying sections for reconciliations of these non-GAAP financial measures to the most directly comparable GAAP measures and the reasons management uses each measure.

[B]The annual effective tax rates used to calculate non-GAAP EPS were 35% for Q1 FY13, 33% for Q2 FY13, 33% for Q3 FY13, 33% for Q4 FY13, 35% for Q1 FY14, 35% for Q2 FY14, 34% for Q3 FY14, 34% for Q4 FY14, and 34% for Q1 FY15

[C]Our GAAP effective tax rate for the second quarter of fiscal year 2013 was affected by one-time tax benefits related to the retroactive reinstatement of the research and experimentation credit. Excluding those discrete benefits, our GAAP effective tax rate for that period was approximately 33%.

[D]All of the numbers provided in the table entitled "Guidance," are forward-looking statements. Please see the accompanying section entitled "Cautions About Forward-Looking Statements" for important information to assess when evaluating these statements. Actual future results may differ materially due to a number of risks and uncertainties.

[E] All applicable metrics include worldwide customers.

[F]Includes Intuit Online Payroll, Intuit Full Service Payroll and QuickBooks Online Payroll.

[G]Includes QuickBooks Online Merchant Services, GoPayment, Intuit Pay, Innovative Gateway, Intuit Online Terminal, Intuit Web Payment, Intuit Commerce Network and QuickBooks WebStore processing customers.

[H]Quarterly revenue for QuickBooks Online, online payroll and payments offerings, QuickBase, and Demandforce times 4.

[I]Includes QuickBooks Desktop Subscribers and Enterprise Solutions Subscribers.

[J]Includes Desktop Basic, Desktop Enhanced and Assisted Payroll.

[K]Includes Point Of Sale Merchant Servcies, QuickBooks Merchant Services and Non-QuickBooks processing customers.

Small Business Group Includes: QuickBooks Software, Financial Supplies, Merchant Services, Demandforce, QuickBooks Payroll, Intuit Online Payroll, Intuit Full Service Payroll, QuickBooks Software for Accountants, Practice Management/Virtual Office and ProAdvisor Program.

Consumer Tax Includes: TurboTax.

Consumer Ecosystem Includes: Quicken, Check and Mint.

ProTax Includes: ProSeries, Lacerte and Intuit Tax Online.



#### **TABLE E1** INTUIT INC.

## RECONCILIATION OF FORWARD-LOOKING GUIDANCE FOR NON-GAAP FINANCIAL MEASURES TO PROJECTED GAAP REVENUE, OPERATING INCOME, AND EPS

(In millions, except per share amounts) (Unaudited)

Forward-Looking Guidance

|                                      |                           |        |    |        |        | 8 - 1 - 11 - 1 - 1 |     |    |        |                  |        |  |  |
|--------------------------------------|---------------------------|--------|----|--------|--------|--------------------|-----|----|--------|------------------|--------|--|--|
|                                      | GAAP<br>Range of Estimate |        |    |        |        |                    |     |    |        | GAAP<br>Estimate |        |  |  |
|                                      |                           | From   |    | To     | Adjmts |                    |     |    | From   |                  | To     |  |  |
| Three Months Ending January 31, 2015 |                           |        |    |        |        |                    |     |    |        |                  |        |  |  |
| Revenue                              | \$                        | 780    | \$ | 800    | \$     |                    |     | \$ | 780    | \$               | 800    |  |  |
| Operating income                     | \$                        | (125)  | \$ | (120)  | \$     | 75                 | [a] | \$ | (50)   | \$               | (45)   |  |  |
| Diluted earnings per share           | \$                        | (0.31) | \$ | (0.29) | \$     | 0.18               | [b] | \$ | (0.13) | \$               | (0.11) |  |  |
| Twelve Months Ending July 31, 2015   |                           |        |    |        |        |                    |     |    |        |                  |        |  |  |
| Revenue                              | \$                        | 4,275  | \$ | 4,375  | \$     | _                  |     | \$ | 4,275  | \$               | 4,375  |  |  |
| Operating income                     | \$                        | 800    | \$ | 830    | \$     | 310                | [c] | \$ | 1,110  | \$               | 1,140  |  |  |
| Diluted earnings per share           | \$                        | 1.70   | \$ | 1.75   | \$     | 0.75               | [d] | \$ | 2.45   | \$               | 2.50   |  |  |

See "About Non-GAAP Financial Measures" immediately following Table E2 for information on these measures, the items excluded from the most directly comparable GAAP measures in arriving at non-GAAP financial measures, and the reasons management uses each measure and excludes the specified amounts in arriving at each non-GAAP financial measure.

- [a] Reflects estimated adjustments for share-based compensation expense of approximately \$60 million, amortization of acquired technology of approximately \$9 million, amortization of other acquired intangible assets of approximately \$6 million.
- [b] Reflects the estimated adjustments in item [a], income taxes related to these adjustments, and other income tax effects related to the use of the long-term non-GAAP tax rate.
- [c] Reflects estimated adjustments for share-based compensation expense of approximately \$251 million; amortization of acquired technology of approximately \$35 million; and amortization of other acquired intangible assets of approximately \$24 million.
- [d] Reflects the estimated adjustments in item [c], income taxes related to these adjustments, and other income tax effects related to the use of the long-term non-GAAP tax rate.

TABLE E2
INTUIT INC.
RECONCILIATION OF HISTORICAL NON-GAAP FINANCIAL MEASURES TO MOST DIRECTLY COMPARABLE GAAP FINANCIAL MEASURES

(In millions, except per share amounts)

(Unaudited)

|  |           |          | Fiscal 2014 |          |              | Fiscal 2015 |             |             |             |              |  |  |  |
|--|-----------|----------|-------------|----------|--------------|-------------|-------------|-------------|-------------|--------------|--|--|--|
|  | Q1        | Q2       | Q3          | Q4       | Full<br>Year | Q1          | Q2          | Q3          | Q4          | Full<br>Year |  |  |  |
| GAAP operating income (loss)                       | \$ (77)   | \$ (46)  | \$1,494     | \$ (57)  | \$1,314      | \$ (114)    |             |             |             | \$ (114)     |  |  |  |
| Amortization of acquired technology                | 6         | 6        | 6           | 8        | 26           | 10          |             |             |             | 10           |  |  |  |
| Amortization of other acquired intangible assets   | 4         | 5        | 5           | 6        | 20           | 6           |             |             |             | 6            |  |  |  |
| Professional fees for business combinations        | _         |          | 2           | 5        | 7            | 1           |             |             |             | 1            |  |  |  |
| Share-based compensation expense                   | 47        | 52       | 49          | 56       | 204          | 61          |             |             |             | 61           |  |  |  |
| Non-GAAP operating income (loss)                   | \$ (20)   | \$ 17    | \$1,556     | \$ 18    | \$1,571      | \$ (36)     | \$ —        | \$ —        | \$ —        | \$ (36)      |  |  |  |
| GAAP net income (loss)                             | \$ (11)   | \$ (37)  | \$ 984      | \$ (29)  | \$ 907       | \$ (84)     |             |             |             | \$ (84)      |  |  |  |
| Amortization of acquired technology                | 6         | 6        | 6           | 8        | 26           | 10          |             |             |             | 10           |  |  |  |
| Amortization of other acquired intangible assets   | 4         | 5        | 5           | 6        | 20           | 6           |             |             |             | 6            |  |  |  |
| Professional fees for business combinations        | _         |          | 2           | 5        | 7            | 1           |             |             |             | 1            |  |  |  |
| Share-based compensation expense                   | 47        | 52       | 49          | 56       | 204          | 61          |             |             |             | 61           |  |  |  |
| Net gains on debt securities and other investments | (2)       | 1        | 1           | (21)     | (21)         | 1           |             |             |             | 1            |  |  |  |
| Income tax effects and adjustments                 | (14)      | (20)     | (23)        | (16)     | (73)         | (23)        |             |             |             | (23)         |  |  |  |
| Discontinued operations                            | (46)      |          |             |          | (46)         |             |             |             |             |              |  |  |  |
| Non-GAAP net income (loss)                         | \$ (16)   | \$ 7     | \$1,024     | \$ 9     | \$1,024      | \$ (28)     | <u>\$</u> — | <u>\$</u> — | <u>\$</u> — | \$ (28)      |  |  |  |
| GAAP diluted net income (loss) per share           | \$ (0.04) | \$(0.13) | \$ 3.39     | \$(0.10) | \$ 3.12      | \$ (0.29)   |             |             |             | \$(0.29)     |  |  |  |
| Non-GAAP diluted net income (loss) per share       | \$(0.06)  | \$ 0.02  | \$ 3.53     | \$ 0.03  | \$ 3.52      | \$ (0.10)   |             |             |             | \$(0.10)     |  |  |  |
| Shares used in diluted per share calculation       | 288       | 284      | 290         | 290      | 291          | 286         |             |             |             | 286          |  |  |  |
| Non-GAAP tax rate                                  | 34.5%     | 34.5%    | 34.0%       | 34.0%    | 34.0%        | 34.0%       |             |             |             | 34.0%        |  |  |  |

See "About Non-GAAP Financial Measures" immediately following this Table E2 for information on these measures, the items excluded from the most directly comparable GAAP measures in arriving at non-GAAP financial measures, and the reasons management uses each measure and excludes the specified amounts in arriving at each non-GAAP financial measure.

#### INTUIT INC. ABOUT NON-GAAP FINANCIAL MEASURES

The accompanying financial information dated November 20, 2014 contains non-GAAP financial measures. Table E1 and Table E2 reconcile the non-GAAP financial measures in that financial information to the most directly comparable financial measures prepared in accordance with Generally Accepted Accounting Principles (GAAP). These non-GAAP financial measures include non-GAAP operating income (loss), non-GAAP net income (loss) and non-GAAP net income (loss) per share.

Non-GAAP financial measures should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. These non-GAAP financial measures do not reflect a comprehensive system of accounting, differ from GAAP measures with the same names and may differ from non-GAAP financial measures with the same or similar names that are used by other companies.

We compute non-GAAP financial measures using the same consistent method from quarter to quarter and year to year. We may consider whether other significant items that arise in the future should be excluded from our non-GAAP financial measures.

We exclude the following items from all of our non-GAAP financial measures:

- Share-based compensation expense
- Amortization of acquired technology
- Amortization of other acquired intangible assets
- Goodwill and intangible asset impairment charges
- Professional fees for business combinations

We also exclude the following items from non-GAAP net income (loss) and diluted net income (loss) per share:

- Gains and losses on debt and equity securities and other investments
- · Income tax effects and adjustments
- Discontinued operations

We believe that these non-GAAP financial measures provide meaningful supplemental information regarding Intuit's operating results primarily because they exclude amounts that we do not consider part of ongoing operating results when planning and forecasting and when assessing the performance of the organization, our individual operating segments or our senior management. Segment managers are not held accountable for share-based compensation expenses, acquisition-related charges, or the other excluded items and, accordingly, we exclude these amounts from our measures of segment performance. We believe that our non-GAAP financial measures also facilitate the comparison by management and investors of results for current periods and guidance for future periods with results for past periods.

The following are descriptions of the items we exclude from our non-GAAP financial measures.

Share-based compensation expenses. These consist of non-cash expenses for stock options, restricted stock units and our Employee Stock Purchase Plan. When considering the impact of equity awards, we place greater emphasis on overall shareholder dilution rather than the accounting charges associated with those awards.

Amortization of acquired technology and amortization of other acquired intangible assets. When we acquire an entity, we are required by GAAP to record the fair values of the intangible assets of the entity and amortize them over their useful lives. Amortization of acquired technology in cost of revenue includes amortization of software and other technology assets of acquired entities. Amortization of other acquired intangible assets in operating expenses includes amortization of assets such as customer lists, covenants not to compete and trade names.

Goodwill and intangible asset impairment charges. We exclude from our non-GAAP financial measures non-cash charges to adjust the carrying values of goodwill and other acquired intangible assets to their estimated fair values.

*Professional fees for business combinations*. We exclude from our non-GAAP financial measures the professional fees we incur to complete business combinations. These include investment banking, legal and accounting fees.

Gains and losses on debt and equity securities and other investments. We exclude from our non-GAAP financial measures gains and losses that we record when we sell or impair available-for-sale debt and equity securities and other investments.

Income tax effects and adjustments. During fiscal 2014, we excluded from our non-GAAP financial measures the income tax effects of the non-GAAP pre-tax adjustments described above, as well as income tax effects related to business combinations. In addition, the effects of one-time income tax adjustments recorded in a specific quarter for GAAP purposes were reflected on a forecasted basis in our non-GAAP financial measures. This was consistent with how we were evaluating our operating results and planning, forecasting, and evaluating future periods during that fiscal year.

During fiscal 2015, we began using a long-term non-GAAP tax rate for evaluating operating results and for planning, forecasting, and analyzing future periods. This long-term non-GAAP tax rate excludes the income tax effects of the non-GAAP pre-tax adjustments described above, assumes the federal research and experimentation credit is continuously in effect, and eliminates the effects of non-recurring and period specific items which can vary in size and frequency. Based on our current long-term projections, we are using a long-term non-GAAP tax rate of 34% which is consistent with the average of our normalized fiscal year tax rate over a four year period that includes the past three fiscal years plus the current fiscal year forecast. We will evaluate this long-term non-GAAP tax rate on an annual basis and whenever any significant events occur which may materially affect this long-term rate. This long-term non-GAAP tax rate could be subject to change for various reasons including significant changes in our geographic earnings mix or fundamental tax law changes in major jurisdictions in which we operate.

Operating results and gains and losses on the sale of discontinued operations. From time to time, we sell or otherwise dispose of selected operations as we adjust our portfolio of businesses to meet our strategic goals. In accordance with GAAP, we segregate the operating results of discontinued operations as well as gains and losses on the sale of these discontinued operations from continuing operations on our GAAP statements of operations but continue to include them in GAAP net income or loss and net income or loss per share. We exclude these amounts from our non-GAAP financial measures.

The reconciliations of the forward-looking non-GAAP financial measures to the most directly comparable GAAP financial measures in Table E1 include all information reasonably available to Intuit at the date of this financial information. These tables include adjustments that we can reasonably predict. Events that could cause the reconciliation to change include acquisitions and divestitures of businesses, goodwill and other asset impairments, and sales of available-for-sale debt securities and other investments.

### INTUIT INC. CAUTIONS ABOUT FORWARD-LOOKING STATEMENTS

This financial information contains forward-looking statements, including forecasts of Intuit's future expected financial results. Because these forward-looking statements involve risks and uncertainties, there are important factors that could cause our actual results to differ materially from the expectations expressed in the forward-looking statements. More details about the risks that may impact our business are included in our Form 10-K for fiscal 2014 and in our other SEC filings. You can locate these reports through our website at http://investors.intuit.com. Forward-looking statements are based on information as of November 20, 2014 and we do not undertake any duty to update any forward-looking statement or other information in these materials.