

INTUIT INVESTOR DAY September 17, 2015



INTUIT INVESTOR DAY

Matt Rhodes VP, Investor Relations and Corporate FP&A

Investor Day Agenda

CEO Perspective Win Worldwide With QBO Ecosystem Win With Accountants Who Fuel SMB Success Win With TurboTax Online and Mobile

Break and Gallery Walk

Industry-wide Security Leadership Technology to Accelerate Growth Data-Driven Intelligent Systems Financial Perspectives Wrap-up and Q&A

Lunch and Gallery Walk

Brad Smith Dan Wernikoff CeCe Morken Sasan Goodarzi

Laura Fennell Tayloe Stansbury Tayloe Stansbury Neil Williams Brad Smith



Forward-Looking Statements

These presentation materials include forward-looking statements. There are a number of factors that could cause our results to differ materially from our expectations. Please see the section entitled "Cautions About Forward-Looking Statements" in the enclosed Appendix for information regarding forward-looking statements and related risks and uncertainties. You can also learn more about these risks in our Form 10-K for fiscal 2015 and our other SEC filings, which are available on the Investor Relations page of Intuit's website at **www.intuit.com**. We assume no obligation to update any forward-looking statement.

The information in this presentation is intended to outline our general product direction for online products, but represents no obligation and should not be relied on in making a purchasing decision.

Non-GAAP Financial Measures

These presentations include certain non-GAAP financial measures. Please see the section entitled "About Non-GAAP Financial Measures" in the enclosed Appendix for an explanation of management's use of these measures and a reconciliation to the most directly comparable GAAP financial measures.



INTUIT GROWTH STRATEGY FY'16-'18

Brad Smith President and CEO

FY'15 Financial Results

-	Actual (pre-dive	stitures) Guidance	_
Revenue	\$4,428	\$4,395 - \$4,420	
Operating Income	\$1,144	\$1,120 - \$1,140	
Diluted EPS	\$2.59	\$2.50 - \$2.52	
QBO Subscribers	1.075M	1.000M - 1.025M	QBO Subs

Above high end of guidance range

\$ in Millions except EPS; operating income and diluted EPS are non-GAAP measures

CEO Reflections on FY'15 Financials

Strong results...

Grow organic revenue double digits

Grow revenue faster than expenses

Deploy cash to highest yield opportunities





3

Maintain a strong balance sheet



CEO Reflections on Overall Performance

Making progress ...

- Strategic focus: One Intuit strategy & priorities
- Product experiences: NPS, conversion, retention
- QBO subscribers: acceleration 9 consecutive qtrs
- TurboTax Online: multi-yr category & share growth
- Financial results: strong year & leading indicators

CEO Reflections on Overall Performance

Making progress ...

- Strategic focus: One Intuit strategy & priorities
- Product experiences: NPS, conversion, retention
- QBO subscribers: acceleration 9 consecutive qtrs
- TurboTax Online: multi-yr category & share growth
- Financial results: strong year & leading indicators

Areas of focus ...

- Core growth: customer benefit, quality, ecosystems
- Inorganic: strengthen ecosystems, 1st year execution
- Lifetime Value: mix, attach, monetization models
- Tax fraud: innovate, lead & eliminate industry-wide
- Multi-year outlook: investment & accountability

CEO Reflections on FY'17 Outlook



 "What did you mean by ">" 2M QBO Subscribers in FY'17?"

• "How do I bridge the revenue outlook for FY'17 following the call?"

• "What did you mean by 'we can see a path to \$5.00' in EPS in FY'17?"

External Market Shifts



Strategic Implications For Intuit

End user & 3rd party contribution

- Increase in user/developer value creation
- Open ecosystem and network effects win

A world without borders

- Significantly expands addressable geographies
- 40+% of workforce will be "on-demand" in 2020

Mobile experience prevails

- Connected devices that work seamlessly
- Beyond "our palm" wearables & automobiles

Most valuable resource

- Privacy & security of customer data the top priority
- Intelligent systems that surprise & delight

External Market Shifts









Strategic Implications For Intuit

Being a Great <u>Product &</u> <u>Network Effects Platform</u> Company

A world without borders

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INTUIT

• Intelligent systems that surprise & delight

External Market Shifts







Strategic Implications For Intuit

Being a Great <u>Product &</u> <u>Network Effects Platform</u> Company

Accelerating Growth Through Cloud-Driven Global Services

Mobile experience prevails

- Connected devices that work seamlessly
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- Privacy & security of customer data the top priority
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External Market Shifts



Strategic Implications For Intuit

Being a Great <u>Product &</u> <u>Network Effects Platform</u>Company

Accelerating Growth Through Cloud-Driven Global Services

Reimagining User Experiences in a <u>Mobile First</u> World

Most valuable resource

• Privacy & security of customer data the top priority

INTUIT

• Intelligent systems that surprise & delight

External Market Shifts



Data

Strategic Implications For Intuit



Accelerating Growth Through Cloud-Driven Global Services

Reimagining User Experiences in a <u>Mobile First</u> World

Securing Data while Creating Delight & Driving Growth

Multi-Year Transformation: Product & Platform Company



...tangible proof points of successful business model transition







Mission

Values

True North Goals

Strategy

Priorities

To improve our customers' financial lives so profoundly... they can't imagine going back to the old way

Metrics

Values

Values

Mission

True North Goals

Strategy

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Integrity Without Compromise

We speak the truth and assume best intent. We value trust above all else. We hold ourselves and others accountable to the highest standards in all we say and do.

Be



We Care and Give Back

We are stewards of the future and will do our part to make the world a better place. It is our privilege to help others and we do it wholeheartedly.

Be Bold

inspires

Solve BIG customer problems

We can see the future in

creating it together. We constantly seek inspiration

from the world's biggest

problems. It takes courage.

what we do because we're

and connect dots that no one

else does. We don't shy away

- Create a vision that
- Think beyond what is accepted as possible

Be Passionate Decisive

- Personally embrace and role model change
- Inspire with your insights and initiative
- Strive to perfect your craft every day

You're here because of your unique talents and the fire in your belly to do something meaningful. It shines through in ways that raises the bar for all of us. Never stop growing.

Have a point of view based on data, experience, and instincts. Make the call and own the outcome. Speed matters, because the greatest risk is standing still.

Choose what we

Be transparent

judgment

will and will not do

with your logic and

Be direct and respectful

We're in love with customer problems more than our solutions. We walk in our customers' shoes and experiment our way to success. The only failure is the failure to learn fast.

Learn

Lead with a hypothesis

Measure and act on

what matters most

Savor the surprises

Fast

Win

Together

count on you

Deliver exceptional

results so others can

Develop yourself and

others to do the best

 Be boundary-less in our thinking and actions

work of our lives

Small diverse teams drive our work and 90% of the decisions are made here. We accelerate each other in pursuit of our mission. We break down barriers. Together, we are one Intuit.

Deliver Awesome

- Delight our customers and partners with experiences they love
- Nail the fundamentals and sweat the details
- Never stop short of

We are proud of the products we deliver because they inspire the imagination and exceed expectations. We create and build our brand in all the work that carries our

True North Goals

Deliver best we can be results in the current period for each key stakeholder, while building the foundation for an even stronger future

Values	Employees	Customers	Shareholders		
True North Goals	Create an environment where the world's top talent can do the best work of their lives	Delight customers more than rivals in ways that matter most	Inspire confidence in our long term growth, leading to a higher stock price		
	Attract the world's top talent	Grow our active customer bases	Grow organic revenue double digits, supplemented by acquisitions		
Strategy	 FY'16: Top 10 Best Places to Work 	<u>QBO Subs</u> • FY'16: 1,450K-1,500K	• FY' 16: \$4,525M-\$4,600M, 8-10%		
	Create an environment where they can do the best work of their lives	Delightful E2E customer experiences	Grow revenue faster than expenses, generating op. income leverage		
Priorities	• FY'16 : 85% engage; no group <70%	 FY'16: Net Promoter scores >10 pts better than best alternatives 	 FY' 16 Non-GAAP Op income: \$1,450M-\$1,480M, 27-30% 		

Metrics

Mission

True North Goals

Deliver best we can be results in the current period for each key stakeholder, while building the foundation for an even stronger future

alues	Employees	Customers	Partners	Shareholders		
ue orth	Create an environment where the world's top talent can do the best work of their lives	Delight customers more than rivals in ways that matter most	Delight partners who add value to the ecosystem	Inspire confidence in our long term growth, leading to a higher stock price		
oals	Attract the world's top talent • FY'16: Top 10 Best Places to Work	Grow our active customer bases <u>QBO Subs</u> • FY'16: 1,450K-1,500K	Grow 3 rd Party developers' business <u># Active Apps</u> <u># Connections</u> • FY'16: 2,000 325K	 Grow organic revenue double digits, supplemented by acquisitions FY'16: \$4,525M-\$4,600M, 8-10% 		
trategy	Create an environment where they can do the best work of their lives • FY'16: 85% engage; no group <70%	 Delightful E2E customer experiences FY'16: Net Promoter scores >10 pts better than best alternatives 	Help accountants work with their clientsQBOA >3QBO Acct. NPS• FY'16:81K+20	 Grow revenue faster than expenses, generating op. income leverage FY'16 Non-GAAP Op Income: \$1,450M-\$1,480M, 27-30% 		
riorities			 Eliminate industry tax fraud * FY'16: No fraudulent refunds paid by IRS/States 			

Mission

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Priorities



Mission

True North Goals

Strategy

Priorities

- □ Win worldwide with QBO Ecosystem: grow subs faster than rivals with a clear path to profitability
- □ Win with accountants who fuel SMB success: unmatched collaboration and integration
- **Win with TurboTax Online and Mobile:** grow DIY software category & share faster than rivals
- **Technology to accelerate growth:** everything as a service, high availability & quality, developer & agent tools
- **Data-driven intelligent systems:** break-through benefits, personalization & insights
- Industry-wide security leadership: practices & outcomes that earn customers' trust

Metrics

To improve our customers' financial lives so profoundly... they can't imagine going back to the old way

Intuit

Mission

		omise	se We Care & Give Back							
Values	Be Bold	Be Passionate B		Decisive	Learn Fast Win Toge		Win Toget	ether Deliver Awesome		wesome
True North Goals	Create an environm world's top talent ca	EmployeesCustomersate an environment where the Id's top talent can do the best work of their livesDelight customers more than in ways that matter most						•	Shareholders re confidence in our long term , leading to a higher stock price	
	Be the Operating System Behind SMB Success Do the Nations' Taxes									
Strategy		Delivering Awesome Product Experiences		Enabling the Contributions of Others - "Network Effect Platforms"				Using Data to Create Delight		
Priorities	wi	worldwide th QBO osystem	Win with accountants fuel SMB succ	who Turbo	in with Tax Online I Mobile		chnology to elerate growth	i	ata-driven ntelligent systems	Industry-wide security leadership
Metrics	QBO custo to our stron Improve QE QBO Ecosy local rivals • NTTI	stem NPS relative to	 Deliver the customer being share of accountants do tax & accounting Increase # of accountant tax & QBO+3 Increase \$ value of accountants doing & acctg. vs. rivals 	bing • Grow DIY assisted in ts doing • Grow onling vs. rivals buntant • Improve 0	ine/mobile share Conversion	services • Reduce do customers • Reduce % • Improve c	of customers needing he ustomer effort score lopers & agents on	bene partn • % cu • Data • Redu	ver breakthrough efits for customers (& hers, with permission) ustomers utilizing data a coverage uce user errors uce time to insight	 Reduced fraudIntuit customers & industry Intuit trust rating

Expanding TAM: The Opportunity Ahead

Reasons to Believe

1 Growing Our Categories

- Accelerate shift to cloud
- Convert non-consumption

\$17B - \$20B

Cumulative Total Addressable Market Opportunity

Expanding TAM: The Opportunity Ahead

Reasons to Believe

New customers choosing cloud versions

60% 90%

QuickBooks Online TurboTax Online

Cloud & Mobile is expanding our categories

84% 3-6X

QBO new users new to franchise

Tax SW category growth vs. assisted

Cumulative Total Addressable Market Opportunity

1 Growing Our Categories

- Accelerate shift to cloud
- Convert non-consumption

\$17B - \$20B

Intuit

Expanding TAM: The Opportunity Ahead

Reasons to Believe

QuickBooks Self-Employed Expands Category



U.S. self-employed & "gig" economy prospects co-mingling personal & business finances

% of QBSE selecting TurboTax Bundle

30%

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1 Growing Our Categories

- Accelerate shift to cloud
- Convert non-consumption

\$17B - \$20B

Cumulative Total Addressable Market Opportunity
Reasons to Believe

2 Connecting the Ecosystem

- Increase attach / solve additional problems
- Facilitate new connections

1 Growing Our Categories

- Accelerate shift to cloud
- Convert non-consumption

\$17B - \$20B

\$36B - \$42B

Cumulative Total Addressable Market Opportunity

Reasons to Believe

Cloud solutions improve discoverability & attach

U.S. QBO new users attaching payroll

23%

U.S. QBO new users attaching payments

11%

Open cloud platform solving 2-sided problems



2 Connecting the Ecosystem

- Increase attach / solve additional problems
- Facilitate new connections

Growing Our Categories

- Accelerate shift to cloud
- Convert non-consumption

\$17B - \$20B

Cumulative Total Addressable Market Opportunity

\$36B - \$42B

Reasons to Believe

Enter new markets with QuickBooks Self-Employed **Connecting the Ecosystem** Increase attach / solve additional problems • Facilitate new connections **Growing Our Categories** Accelerate shift to cloud • Convert non-consumption \$36B - \$42B \$17B - \$20B \$47B - \$54B **Cumulative Total Addressable Market Opportunity**

3

2

Entering New Markets

• Enter new markets with QuickBooks ecosystem

Entering New Markets 3

- Enter new markets with QuickBooks ecosystem
- Enter new markets with QuickBooks Self-Employed

Connecting the Ecosystem

- Increase attach / solve additional problems
- Facilitate new connections

Growing Our Categories

- Accelerate shift to cloud
- Convert non-consumption

\$17B - \$20B

\$36B - \$42B

\$47B - \$54B

Reasons to Believe

Six Focus Non-US Countries = 43M prospects



QBO Paid Subs Outside U.S. in FY15 Growing +135%

QBSE Outside US is Incremental Opportunity

4M

Self-employed prospects in the UK alone

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Cumulative Total Addressable Market Opportunity

Reasons to Believe

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3	 Entering New Markets Enter new markets with QuickBooks Enter new markets with QuickBooks 		 Expanded prospect pool 6 priority countries = 43M additional p Converting to paid QBO subs ~200,000 today growing 135+% QBSE is incremental oppty UK alone = 4M QBSE prospects 				
2	 Connecting the Ecosystem Increase attach / solve additional pro Facilitate new connections 	blems	 U.S. attach rates increasing by cohort New QBO payroll attach is 23% payments attach is 11% One Intuit Product & Platform Strategy connections SMB & accountant matchmaking advice for SMB & new clien Improved cash flow e-invoices w/ e-pay paid <10 days with Access to capital \$200M SMB loans 70% approval in days Home loans TT fills 80% of questions better rates +10 provides to the second second				
1	Growing Our CategoriesAccelerate shift to cloudConvert non-consumption			 New customers choosing cloud & mobile solutions, growing the categories 60% new SMB's choose QBO 80% new QBO users 1st time users 90% new tax filers choose TTO Tax SW growth 3-6X faster than assisted New QBSE a strong value prop. for 38-50M self-employed / gig economy 30% of QBSE users also purchasing integrated solution with TurboTax 			
	\$17B - \$20B	\$36B - \$42B	\$47B - \$54B				

Cumulative Total Addressable Market Opportunity

FY'16 Look Forward

Jumping the "S Curve"



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WIN WORLDWIDE WITH QBO ECOSYSTEM

Dan Wernikoff GM, Small Business Group

aniprove our customers' financial lives so profoundly... they can't imagine going tack

Mission

	Integrity Without Compromise				We Care & Give Back					
Values	Be Bold	Be Bold Be Passionate		Be Decisive	Learn Fa	Fast Win Togethe		Deliver Awesome		
and the second sec	Employe Create an environme world's top talent car work of their	nt where the do the best						nspire confidence i	Shareholders re confidence in our long term a, leading to a higher stock price	
Strategy	Bo Do Pr		Success ling the Contri "Network Effe	0	Taxes Using Data to Create Delight					
Priorities	wit	vorldwide h QBO system	Win wi accountant fuel SMB st	ts who Turbo	in with Tax Online d Mobile		hnology to erate growth	Data-driven intelligent systems	Industry-wide security leadership	
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Our Business is Evolving



Revenue mix is shifting, but QB Desktop is still core



Desktop Remains Strong and Important to Our Success

Desktop ecosystem revenue remaining steady

- QBO migration lower than expected, but growing >50% YOY
- Active base remaining stable even with current year purchase down

Business is predominantly subscription and services

- Unit repurchase cycle lengthening, shifting to QB subscriptions gradually
- Bulk of revenue driven by attach services

ARPC rising as complex customers stay and grow with us

- Focusing on high value customer experience releases, not features
- Growth in QB Enterprise further bolstering overall ARPC



FY15 Desktop Revenue (pre-ratable)





Desktop migration not driving online growth and that's fine with us



But the Cloud is Our Future



An Open Platform

- One Code Base
- Built to Scale
- Open for All Developers



Everything Works Together

- Accountant & SMB Collaboration
- Integrated 3rd Party Apps
- Flawless Embedded Service



Personalized

- By/For Devs, Accts, & SMBs
- For All Sizes and Industries
- For all Geographies

We are Expanding Our Addressable Base

Addressing ~65M SMBs in Prioritized Countries... ...and 40-50M+ Self-Employed in US and UK

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1,075K QBO subscribers and growing rapidly as we serve new geographies and customers

9 Quarters of Accelerating QBO Base Growth



- On June 2nd, we reached our **1,000,000th** customer
 - **7.5 Years** to get our first 100,000 customers
 - **3 Months** to get our last 100,000 customers
- Total QB new users (online + desktop) up **10%**
 - 60% of new users now choosing QBO
 - **20%** of new users through non-US and self-employed

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Navigating a complex platform shift. Serving our current base, while leaning forward

Strong Progress Outside US, Strong Interest in Self-Employed



- Rapid growth despite launching after competitors
- Brazil and France coming online in FY'16

Rapid growth since Self-Employed launch

Self-Employed Subs



- Strong Net Promoter score (35)
- 30% attaching to TurboTax bundle

Non-US becoming a core part of our business, self-employed opportunity just being realized

QBO Tenure and Mix is Changing



Continue to solve for overall SBG customer and revenue growth

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Opportunities for Stronger Conversion and Retention

Acquisition funnel for QBO US



- Strong top of funnel traffic, driven by more effective advertising and accountant channel
- Earlier stage customers explore options; typically 4-5 touch points before purchase
- Trial conversion up due to ease of getting started, and data driven insights on conversion
- Cohorted retention steady despite acceleration at top of funnel; Total base retention in the mid 70s as base is aging

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Focus on conversion and retention with delightful first-time and ongoing experiences

With Scale, Increased Focus on Retention

Improving Net Promoter Scores



Drivers of Retention

Retention rate improving, but opportunities



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Customer delight translating to strong retention even as we open up the top of the funnel

Strong QBO Results Enable Ecosystem Opportunities

Attach Rate is just one indicator

Rising Attach Rates for QBO US



Drivers of Services Subs and ARPC

Example: Payroll attach and penetration

- Eligible: ~40% of QBO customers have employees, relative to 60% currently on the desktop
- Attach: 26% of new QBO customers attach payroll (~65% of eligible customers)
- **Retention**: Ensuring active usage after initial attach
- Penetration: Active payroll customers as portion of entire QBO base and eligible QBO base
- **ARPC**: Mix of full service vs. do-it-yourself payroll, and number of employees per customer

Good progress, but considerable opportunities to increase ARPC as we expand

Innovation for All Ecosystem Participants is Key

Accountants



Developers



Small Businesses

New QBO Accountant Edition

- Client List and Accountant alerts
- Wholesale billing, ProTax Integration
- Management reports
- Find a ProAdvisor

- Reimagined Developer Experience
 - >100 Million API calls weekly by apps
 - New Payments API Ecommerce
 - New App Store & QBO Labs
 - AppConnect (itduzzzit) integration

- Hundreds of Features Released
 - QBO Self-Employed & Full Service Payroll
 - Multi-Currency, Sales Form Customization
 - Bank Feed Rules + Mobile Banking
 - Mac and Windows QBO Clients ...

Material improvements for all ecosystem participants ... Increasing development velocity

Enabling Our Partners to Thrive Along with Small Businesses



- App platform successfully closes QBO product gaps
- Delivers ecosystem value (e.g. higher retention)

Accountants ensuring durable relationships

Number of Accountant-Linked QBO Users



- Accountant offering, education, and engagement leading to QBO recommendation and retention
- ~85% YoY growth in QBO accountants worldwide

Developers and accountants are key to attracting and retaining QBO customers

FY'16 Will Have Significant Product Launches

New Features



- Product Based Businesses
 - Inventory management
 - E-Commerce Integration
 - Tablet Point of Sale Integration
 - Inventory API

New Offerings

New Geographies



- Self-Employed Feature Launches
 - Mobile only and mileage tracking
 - Intuit Workforce for service platforms
 - Accountant Integration
 - Payments Integration

- New Country & Services Launches
 - Brazil
 - France
 - Payroll & Payments in UK, AU
 - Self-Employed in UK

Launches will bolster customer delight and expand our reach

Data Will Drive the Future of Our Ecosystem Experience



Data platform is core to delighting customers, partners and developers

Accelerating Customer Growth

QB Customer Growth Paying QBO users and Desktop purchases

■QBDT ■QBO US ■QB SE ■QBO Non-US



Accelerating QBO customer growth with increased penetration, self-employed and non-US

Long-Term Small Business Growth Drivers

One Point of Growth in These Key Drivers		Yields Revenue Growth of	Multiyear Range	
Number of Addressable SMBs		~1%	1 - 2%	
Accounting Software Consumption		~3.5%	4 - 6%	
QuickBooks Share		~2%	1 - 2%	
QuickBooks ARPC (Attach, Price, Mix)		~1%	~4 - 5%	
	1 V	Implied Small Business Rev Growth:	10% - 15%	

10-15% growth with operating margins in the low 40% range

Small Business Summary

- Seeing an acceleration in QB overall new user growth driven by QBO
- QBO subs are exceeding our expectations
- QB Online US ARPC is higher than QB Desktop and will likely increase, but our mix of Non-US and Self-Employed is changing mix along with the base tenure
- Overall QBO subs growth of 40%+ and Online Ecosystem revenue growth will accelerate
- Total QB customer growth and revenue growth in the double digits, with customers growing faster than revenue



WIN WITH ACCOUNTANTS WHO FUEL SMB SUCCESS

CeCe Morken GM, Professional Tax Group

to improve our customers' financial lives so profoundly... they can't imagine going tack

Mission

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Leadership Position With Opportunity to Capture Share



Professional Tax Is a Solid Business On Its Own...



And even more valuable as a lever in growing the ecosystem

Small Businesses and Accountants Depend On Each Other





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89% of small businesses say they are more successful with an accountant

QuickBooks Ecosystem for Small Business

2.3M Paying QuickBooks Users









Intuit's end-to-end solutions drive share across accounting and tax

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And Everyone Benefits



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30M Shared Consumer / Small Business Clients

Value Accountants Bring

Drive SMB Software Decisions Improve Small Business Retention Drive Online Adoption Improve Small Business Success Buy and Use our Products

> Value Accountants Receive

> > Save Time Grow Their Practice Make a Difference

Accountant

Intuit

200K+ Active Tax and Accounting Pros in the Ecosystem

Helping small businesses succeed and accountants grow

A Tale of Accountant Ecosystem Expansion



Winning with accountants who fuel small business success
A Tale of Accountant Ecosystem Expansion



Winning with accountants who fuel small business success

Creating a Much Larger Addressable Market

Accountant Total Addressable Market



The Challenging World of Accountants and Small Businesses



The Challenging World of Accountants and Small Businesses

Increased Complexity	•	Regulatory Changes Healthcare Reform Tax Complexity
	•	Customer Growth

Revenue Growth

Cash Flow/Credit

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Sustained Growth



The Challenging World of Accountants and Small Businesses

Increased Complexity	Regulatory ChangesHealthcare ReformTax Complexity

Come Sh OPPEN SI	ustained Growth	Customer GrowthRevenue GrowthCash Flow/Credit
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Changing Workforce	 Convergence of Generations Growth in Service Economy Technology Expectations
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Increased pressure on time and ability to grow their business

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We start with a common view of the accountant small business relationship

We start with a common view of the accountant small business relationship

Everything Works Together Across Tax and Accounting



We start with a common view of the accountant small business relationship

Everything Works Together Across Tax and Accounting

Service Marketplace Where Accountants and Small Business Connect



We start with a common view of the accountant small business relationship

Everything Works Together Across Tax and Accounting

Service Marketplace Where Accountants and Small Business Connect

Collaboration Enabling Accountants To Make A Difference



We start with a common view of the accountant small business relationship

Everything Works Together Across Tax and Accounting

Service Marketplace Where Accountants and Small Business Connect

Collaboration Enabling Accountants To Make A Difference

Benefits:

Accountants and Small Businesses save time, save money, and grow

ΙΝΤΙΠΤ

Accountants' Work Today is Trapped in Manual Processes



Our strategy is to eliminate wasted time in data collection and entry

Everything Works Together: Data Does the Work



Client Collaboration

- Intuit Link reduced accountant and client cycle time 9 days/32%
- **60-80%** 1090X coverage today
- 75% W-2 Coverage



Access Intuit Tax Online from QuickBooks Online for Accountants Books-to-Tax and Trial Balance



Unified Workflows

- Books-to-Tax saves ~60 minutes per business return
- Over 1M QBO users growing over 50% YOY

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Pro Segment Impact: Saves 11 million hours & improves cycle time by 32%

Accountants and Small Businesses are More Successful Together

Small Business / Self-Employed Are Their Most Attractive Clients



But they need help finding each other

The Service Marketplace Where SMB's & Accountants Connect



Growing accountants' revenue by 10-15%

Collaborate: Leveraging Data to Make a Difference



Enabling Accountants to Make a Difference



Data Analytics to Guide Small Businesses

- Save Money
- Better Access to Credit
- Improve Cash Flow

Helping Small Business to Save and Grow

Intuit Builds Accountant and Small Business Relationships



Where accountants and small business work, grow, & collaborate

Long-Term ProTax Growth Drivers

One Point of Growth in These Key Drivers	
Customer Growth	
Customer Expansion	
Attach and New Services	

Yields Revenue Growth of	Multiyear Range
~0 - 1%	1.5 - 2%
~1 - 1.5%	1 - 2%
~1%	1.5 - 2%
Implied ProTax Revenue Growth:	4% - 6%

With operating margins of 60%+

Accountants Accelerate Ecosystem Growth

Key Drivers Of Ecosystem Growth to \$5.4B



Winning with accountants who fuel small business success



WIN WITH TURBOTAX ONLINE & MOBILE

Sasan Goodarzi GM, Consumer Tax Group

aniprove our customers' financial lives so profoundly... they can't imagine going tack

Mission

		Integrity W	grity Without Compromise				We Care & Give Back					
Values	Be Bold Be Passionate		Be Decisive		Learn F	Learn Fast Win Togeth		ner	er Deliver Awesome			
True North Goals	Employe Create an environme world's top talent car work of their	ent where the n do the best			re than ri					Shareholders Aspire confidence in our long term bowth, leading to a higher stock price		
Strategy	Be the Operating System Behind SMB SuccessDo the Nations' TaxesDelivering Awesome Product ExperiencesEnabling the Contributions of Others - "Network Effect Platforms"Using Data to Create Delight											
Priorities	wi	vorldwide h QBO osystem	account	with ants who S success	Turbo	n with Fax Online Mobile		echnology to elerate growth	i	ata-driven ntelligent systems	Industry-wide security leadership	
Metrics	QBO custor to our strong Improve QB	stem NPS relative to QBO	tax & QBO+3 • Increase \$ val	untants doing ing accountants doing ue of accountant ntants doing tax	 Grow DIY assisted n 	ne/mobile share Conversion	services • Reduce c customer • Reduce % • Improve c	o-consume strategic owntime minutes s & agents 6 of customers needing he customer effort score elopers & agents on tools	bene partr • % cu • Data • Redu	ver breakthrough efits for customers (& hers, with permission) ustomers utilizing data a coverage uce user errors uce time to insight	 Reduced fraudIntuit customers & industry Intuit trust rating 	

Well Positioned: #1 in Growing Categories



U.S. Market Opportunity: Room for Growth

	Complex	Simple	TOTALS	FY'12-FY'15 TREND
Professional NPS: 31	45M	23M	68M	+0% CAGR
H&R BLOCK Tax Store NPS: 48	9M	8M	17M	-4% CAGR
Software NPS: 52	27M INTUIT = 18M ~67% Share	31M INTUIT = 18M ~60% Share	58M	+4% CAGR
Manual NPS: -45	2M	4M	6M	-9% CAGR

• Addressable Market share = 85% (excludes Complex Filers that file Fed for free)

• NPS source is from annual NPS survey

148M U.S. MARKET TOTAL (RETURNS)

Total Addressable Market: Growing Software Share 4 Pts



Drivers: Cloud, Mobile, Next Gen Workforce

Total Addressable Market: We Expect Continued Growth

Returns (M)

Using Historical Industry Performance to Project FY'16 – FY'18



* Data sources: Based on IRS, competitive data and internal estimates ... Intuit extrapolated out FY'16 - FY'18

Share vs. Rivals: Taking Share (~2.5 pts) in Growing Category



* Data represents DIY category by units

Net Promoter vs. Rivals: +5 pts Better than Nearest Rival





External Trends: Fraud & Sharing Economy Acceleration



Customer Experience Funnel: Big Opportunity



Vision

Make tax prep obsolete







accurate returns

refunds

Strategy





More money

- Q Every penny when I need it
- Make it go further
- 금 Help me predict



Unleash the network



Context: TurboTax Growth Levers



Growing DIY Category: Breakthrough TV Campaigns

"Super Bowl"



"Wedding"



PROOF POINTS

- DIY Category Share +1.2 pts
- Spent ~50% less than large competitor through 1st peak

OPPORTUNITY

 Lots of room for category growth: today 39% of total U.S. returns

Intuit

• 89M visit TurboTax, only 34M login

Growing DIY Category: Breakthrough Online Campaign

Absolute Zero Campaign



PROOF POINTS

- DIY Category Share +1.2 pts
- +2.3M Free Units (154 YOY Index)

OPPORTUNITY

67M simple filers: 48% in assisted category

INTUIT

Monetizing Absolute Zero: In-Product Bundles

Absolute Zero Monetization



History of Monetization: \$ Per Return Up With 60%+ Margins



Taking Share with Awesome Products: Online

Returning User Experience


Taking Share with Awesome Products: Mobile

Mobile Experience



PROOF POINTS

- 3X conversion improvement YOY
- 1.9M downloads up 65% YOY
- First Year NPS of 68

OPPORTUNITY

 Convert Mobile customers at same rate as Web: +16 pts opportunity

Taking Share with Awesome Care: End to End Help



intuit

Security is Job #1

Widespread Identity Theft



SITUATION

- ID theft spike led to growth in industry tax refund fraud
- At Intuit's urging, IRS convened an ongoing Tax Security Summit with states & industry to tackle all aspects of tax fraud
- IRS, states & industry must collaborate to effectively fight tax fraud

OUR ACTIONS

- Robust security roadmap & dedicated team leveraging external best practices
- Actively shaping policy environment with IRS, states, & industry to systemically improve ability to fight fraud

FY'16 Outlook



Success is growing category and customers

Long-Term Growth Drivers

One Point of Growth in These Key Drivers		Yields Revenue Growth of	Multiyear Range
IRS Returns		~1%	0 - 2%
Category Share		~3%	3 - 5%
Total TurboTax Share		~1.5%	1 - 2%
Revenue per Return		~1%	~1%
	¥	Implied TurboTax Revenue Growth:	5% - 10%

With operating margins of 60%+



INDUSTRY- WIDE SECURITY LEADERSHIP TECHNOLOGY TO ACCELERATE GROWTH DATA-DRIVEN INTELLIGENT SYSTEMS

Laura Fennell General Counsel Tayloe Stansbury Chief Technology Officer

aniprove our customers' financial lives so profoundly... they can't imagine going tack

Mission

			Integrity V	Vithout (Compromis	е		We (Care & Give	Back		
Values	Be E	Bold	Be Passi	onate	Be Decis	sive	Learn F	Fast	Win Toget	ther	Deliver A	wesome
True North Goals	TrueCreate an environment where the world's top talent can do the bestDelight custor in ways to			Customers mo vays that matt	re than r			ers who add			ders n our long term igher stock price	
Strategy	Be the Operating System Behind SMB Success Do the Nations' Taxes Delivering Awesome Enabling the Contributions of Others Using Data to Product Experiences - "Network Effect Platforms" Create Delight											
Priorities		wi	vorldwide th QBO osystem	accou	in with ntants who /IB success	Turbo	in with Tax Online I Mobile		echnology to elerate growtl	h ⁱ	ata-driven ntelligent systems	Industry-wide security leadership
Metrics		 QBO custor to our strong Improve QB 	stem NPS relative to QBO	 Share of a tax & acco Increase # tax & QBO Increase \$ 	of accountants doing +3 value of accountant countants doing tax	Grow DIY assisted r	ne/mobile share Conversion	 Reduce of custome Reduce of custome Reduce of the last of the l	to-consume strategic downtime minutes 's & agents % of customers needing h customer effort score elopers & agents on tools	bene partr • % cu nelp • Data • Redu	ver breakthrough efits for customers (& hers, with permission) ustomers utilizing data a coverage uce user errors uce time to insight	 Reduced fraudIntuit customers & industry Intuit trust rating

Tax ID Fraud: An Ongoing Battle Intuit Has Consistently Led the Fight Against Potential Refund Fraud

- Suspicious Activity 'Leads Reporting' to IRS & States
- Continuous improvement in risk scoring
- Multi-Factor Authentication (MFA) foundation
- Augmenting capabilities with 3rd-party partnerships
- IP-address validation and scoring
- End-to-end fraud resolution process
- Policy environment for a systemic industry approach

THE WALL STREET JOURNAL

Intuit CEO Sends Letter to IRS Commissioner on Fraud

ΙΝΤΙΠΤ

We are stepping up our efforts beyond these foundational capabilities and leading industry-wide

Widespread Breaches Fueling Tax ID Fraud Rising Public & Financial Sector Incidents with Confirmed Data Loss*



Consistent target of these attacks is private consumer data vs. short-term monetization

A Sea Change Across the Industry IRS, State and Industry Collaboration

Identity theft tax refund fraud has driven changes in the entire tax ecosystem:

- **Concerted actions** on the part of all participants: IRS, Industry and State Departments of Revenue (DORs)
- Commitment to ongoing collaboration to systematically fight an adaptive adversary
- A broad universe of **constituents** also includes:
 - Financial services providers and tax professional community
 - An engaged Congress and media
 - Legitimate taxpayers with growing awareness of the issues

The IRS Summit Process has begun to alter the DNA of the tax system



IRS Security Summit process enables collaboration as no one entity can fight tax ID fraud alone

IRS & State Anti-Fraud Efforts

IRS Security Summit Established Joint Working Groups with Government & Industry

Â	\sim°	NIST	* ***
Authentication	Information sharing	Long-term Strategy	Multi-year collaboration
 Industry-wide baseline authentication standards Richer elements in E-File schema 	 Industry-wide weekly reporting of suspicious activity leads Monthly government feedback to industry 	 Industry-wide adoption of U.S. National Institute of Standards and Technology (NIST) security framework Commitment to create government & industry Information Sharing and Analysis Center (ISAC) 	 Tax financial products (e.g., refund transfers, pre-paid cards) Taxpayer Impact/ Communication/Education Implementation and operation of the ISAC
			 Professional Preparer community

Working together to drive identity theft refund fraud out of our our tax system

INŤUIŤ

Increased Anti-Fraud Investment in FY'16

Protecting our Customers and Taxpayers

Customer Education and in-product innovation

Authentication and notification Opt-in "power user" features for MFA

In-product security center



Data Science capabilities

Rapid, iterative experiments to better detect and identify possible fraudulent behavior

Advanced predictive models used in-product and potentially shared externally via experimentation and pilots



Automating detection and resolution

System alerts and reports

Advanced data analysis tools

Workflow automation

Improved experience for customers who are victims of fraud



Adopting NIST Cyber Security Framework

In partnership with government, increasing cyber security standards across the tax prep industry

National Institute of Standards and Technology U.S. Department of Commerce

Solutions address unique problem: infrequent and large scale use

Services Enable Rapid Development

From: Monolithic code bases were difficult to evolve and reuse

To: Services enable faster, more efficient development, and customer delight

Saves development time			Enables more solutions	Example: QuickBooks Self-Employed
	2013	2015	2013 2015	Months from idea to launch: 4
Number of services:	9	163	3 rd -party applications: 69 1,360	Services from QuickBooks/Mint/TurboTax
Service adoptions:	121	3,032		Links accounting & tax for a new segment
Developer years saved:	4.7	118.7	m *	
			TSheets Time Tracker Method:CRM ★★★★★★ 1358 Reviews ★★★★★★ 1105 Reviews	Self-Employed

INTUIT

Service Examples: Delivering Speed & Agility at Scale

Market Acceleration Platform

Fast international compliance for QuickBooks Online

From: Core development team tied up with local compliance

To: Local teams quickly configure compliance in the service

Time to compliance reduced by 75%



Tax Knowledge Engine

Data-driven personalized tax experiences

From: Tax apps with a fixed sequence of interview questions

To: Rules-based system – complete personalization

Higher customer confidence & faster time to market

Forms

Married? Y N

Interview

2nd generation

3rd generation 3rd generation 100% personalized Rules

INŤUIŤ

Data-Driven Intelligent Systems Give Customers Ease & Insight

Collect data for customers and use machine learning to give meaningful guidance to improve their business or do their taxes faster ... while ensuring that their data is safe.

Intuit Data Stewardship Principles

What we stand for:

- Our customers' privacy (and their customers' and employees') is paramount to us.
- Our customers place a deep trust in Intuit because we hold their most sensitive data ... therefore, we are a trusted steward of their data.

We will not:

• Without explicit permission, sell, publish or share data entrusted to us by a customer that identifies the customer or any person.

We will:

• Use customer data to help our customers improve their financial lives. This means: we help them make or save money, be more productive, be in compliance.

Data Services Make Our Products Easier, Faster, Smarter

Financial Data Platform

Collects financial data for the customer

From: Manual entry – error-prone

To: Automatic and accurate

Never enter data



Unified Profile Service

One customer view across all products

From: No shared customer information

To: Real-time access to customer profiles

Right solution when customers need it



Data-Driven Tax Expert

Surpasses expertise of tax preparers

From: Insight hidden in customer data

To: Machine learning reveals probabilities

Taxes are done correctly & confidently

Get your maximum refund, guaranteed.



Services Form the Foundation of Our Product Architecture







INTUIT FINANCIAL PERSPECTIVES

Neil Williams Chief Financial Officer

- Grow organic revenue double digits
 - Expect double-digit revenue growth in FY'16 and beyond

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 - Expect double-digit revenue growth in FY'16 and beyond
- Grow revenue faster than expenses
 - Margins expanding over 100 basis points on average per year between FY'08 and FY'14
 - Anticipate margins in mid-30s going forward

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- Deploy cash to highest-yield opportunities
 - Investing in organic growth drivers (R&D, infrastructure, sales & marketing)
 - 16 acquisitions to accelerate growth (talent, technology) in FY'14 & FY'15
 - Return cash to shareholders via dividend and share repurchase

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- Deploy cash to highest-yield opportunities
 - Investing in organic growth drivers (R&D, infrastructure, sales & marketing)
 - 16 acquisitions to accelerate growth (talent, technology) in FY'14 & FY'15
 - Return cash to shareholders via dividend and share repurchase
- Maintain a strong balance sheet
 - \$1.7 billion in cash and securities at the end of FY'15
 - Investment-grade rating secure

Expanding TAM: The Opportunity Ahead

Reasons to Believe

Intuit

3	 Entering New Markets Enter new markets with QuickBooks Enter new markets with QuickBooks 			 Expanded prospect pool 6 priority countries = 43M additional prospects Converting to paid QBO subs ~200,000 today growing 135+% QBSE is incremental oppty UK alone = 4M QBSE prospects
2	 Connecting the Ecosystem Increase attach / solve additional pro Facilitate new connections 	blems		 U.S. attach rates increasing by cohort New QBO payroll attach is 23% payments attach is 11% One Intuit Product & Platform Strategy connections SMB & accountant matchmaking advice for SMB & new clients for acct Improved cash flow e-invoices w/ e-pay paid <10 days with "2 taps" Access to capital \$200M SMB loans 70% approval in days Home loans TT fills 80% of questions better rates +10 pt. conv. lift
1	Growing Our CategoriesAccelerate shift to cloudConvert non-consumption			 New customers choosing cloud & mobile solutions, growing the categories 60% new SMB's choose QBO 80% new QBO users 1st time users 90% new tax filers choose TTO Tax SW growth 3-6X faster than assisted New QBSE a strong value prop. for 38-50M self-employed / gig economy 30% of QBSE users also purchasing integrated solution with TurboTax
	\$17B - \$20B	\$36B - \$42B	\$47B - \$54B	

Cumulative Total Addressable Market Opportunity

Revenue Growth Reflects Business Model Transition



\$1B from fast-growing online services added to highly profitable franchises

Accelerating Customer Growth Drives Small Business Revenue

QuickBooks Customer Growth

Paying QBO users and Desktop purchases

■QBDT ■QBO US ■QB SE ■QBO Non-US



Customer growth accelerating via TAM penetration, self-employed and new markets

QuickBooks Revenue Estimate Discussed Last Year



What lifetime revenue is good for:

- Input to lifetime value/customer acquisition cost analysis
- Prioritizing level and type of marketing spend
- Comparing progress across geographies

Where lifetime revenue is less helpful:

- Building forward-looking revenue models
 - Relies on point-in-time forward-looking estimates
 - Reconciliation to actual results imprecise

We manage for customer and revenue growth across Small Business

Small Business Online Revenue Growing 25-30%

Customer	FY'15 ARPC	FY'15-FY'17 Subscriber CAGR
QuickBooks Online US	\$425	>25%
QuickBooks Online Non-US	\$120	>50%
QuickBooks Self-Employed	\$65	>200%
Total	\$370	>40%

- QuickBooks Online growth driven by new adopters
 - Desktop migration happening, but gradually
- Accelerating new customer acquisition for QBO
 - Rise in mix of new vs. mature customers in QBO base
 - Starting ARPC typically lower but grows over time
- Penetrating new segments & markets worldwide
 - Lower ARPCs in non-US and Self-Employed
 - Limited near-term attach and promotional pricing
 - Non-US ARPC will rise with launch of ecosystem offerings

Customers expected to grow faster outside US and in new category segments

ARPC Rises as Customers Exit Promo Pricing



Retention of new customers at 70%, with overall retention of base in mid-70s



Multi-Year Transformation: Product & Platform Company



...tangible proof points of successful business model transition



Capital Allocation

Internal spending and acquisitions

- Optimize capital allocation across Intuit targeting those opportunities with the greatest promise for growth
- **Divestitures** and prudent management of operating costs **enable focus** on the core
- Acquisition opportunities that
 - Strengthen small business and tax ecosystems
 - Include conservative performance expectations

Target 15%+ internal rate of return

Capital Allocation

Returning cash to shareholders

- Balance share repurchases and dividends subject to the same disciplined return on investment we apply to all uses of cash
- Increased dividend from \$0.60 in FY'12 to \$1.20 for FY'16
- Maintain investment-grade credit rating

\$6.4 billion in free cash flow, 110% returned to shareholders over the last six years

INTUIT

Fiscal 2016 Guidance

(\$ in millions, except EPS)	Guidance	Growth	
Total Revenue	\$4,525 - \$4,600	8% - 10%	
Non-GAAP Op Income	\$1,450 - \$1,480	27% - 30%	
Non-GAAP EPS	\$3.40 - \$3.45	31% - 33%	
QBO Subscribers	1.45M - 1.5M	35% - 40%	

Fiscal 2016 Guidance

(\$ in millions)	Guidance	Growth	
Small Business Group	\$2,170 - \$2,200	7% - 9%	
Consumer Ecosystem	~\$50	NM	
Small Business	\$2,220 - \$2,250	5% - 7%	
Consumer Tax	\$1,885 - \$1,920	5% - 7%	
Pro Tax	\$420 - \$430	48% - 51%	

Long-Term Small Business Growth Drivers

One Point of Growth in These Key Drivers		Yields Revenue Growth of	Multiyear Range
Number of Addressable SMBs		~1%	1 - 2%
Accounting Software Consumption		~3.5%	4 - 6%
QuickBooks Share		~2%	1 - 2%
QuickBooks ARPC (Attach, Price, Mix)		~1%	~4 - 5%
	<i>Y</i>	Implied Small Business Rev Growth:	10% - 15%

With operating margins in low 40%'s
Long-Term Consumer Tax Growth Drivers

One Point of Growth in These Key Drivers		Yields Revenue Growth of	Multiyear Range
IRS Returns		~1%	0 - 2%
Category Share		~3%	3 - 5%
Total TurboTax Share		~1.5%	1 - 2%
Revenue per Return		~1%	~1%
	⊥ ₩	Implied TurboTax Revenue Growth:	5% - 10%

With operating margins of 60%+

Long-Term ProTax Growth Drivers

One Point of Growth in These Key Drivers	
Customer Growth	
Customer Expansion	
Attach and New Services	

Yields Revenue Growth of	Multiyear Range
~0 - 1%	1.5 - 2%
~1 - 1.5%	1 - 2%
~1%	1.5 - 2%
Implied ProTax Revenue Growth:	4% - 6%

Intuit

With operating margins of 60%+...and accountants who fuel small business success

FY'17 EPS Drivers

FY'17 EPS	Revenue Growth	Margin	Share Count
\$4.00 - \$4.50+	10%-12%+	33%-35%	260-275 million

Levers → FY'17 EPS at High End+

- Customer growth beyond plan
- Additional monetization opportunities
- Slower global expansion
- Increased share repurchase

Long-Term Investments → FY'17 EPS in Range

- Faster expansion into new markets
- Investments in product, security and care
- More QBO subscribers that are
 - Expanding the category
 - Newer, younger businesses

Summary

• Fast-growing SaaS business with highly profitable desktop business

- Double-digit EPS and cash flow growth FY'16-'18
- Reduce share count annually via share repurchases
- Consistent dividend increases, up 20% in FY'16
- ROIC 25%+ in FY'16







Brad Smith President and CEO



APPENDIX

About Non-GAAP Financial Measures

INTUIT INC. ABOUT NON-GAAP FINANCIAL MEASURES

The accompanying presentation contains non-GAAP financial measures. Table 1, Table 2, and Table 3 reconcile the non-GAAP financial measures in that press release to the most directly comparable financial measures prepared in accordance with Generally Accepted Accounting Principles (GAAP). These non-GAAP financial measures include non-GAAP operating income, non-GAAP net income, and non-GAAP net income per share.

Non-GAAP financial measures should not be considered as a substitute for, or superior to, measures of financial performance prepared in accordance with GAAP. These non-GAAP financial measures do not reflect a comprehensive system of accounting, differ from GAAP measures with the same names and may differ from non-GAAP financial measures with the same or similar names that are used by other companies.

We compute non-GAAP financial measures using the same consistent method from quarter to quarter and year to year. We may consider whether other significant items that arise in the future should be excluded from our non-GAAP financial measures.

We exclude the following items from all of our non-GAAP financial measures:

- Share-based compensation expense
- Amortization of acquired technology
- Amortization of other acquired intangible assets
- Goodwill and intangible asset impairment charges
- Professional fees for business combinations

We also exclude the following items from non-GAAP net income and diluted net income per share:

- Gains and losses on debt and equity securities and other investments
- Income tax effects and adjustments
- Discontinued operations

We believe that these non-GAAP financial measures provide meaningful supplemental information regarding Intuit's operating results primarily because they exclude amounts that we do not consider part of ongoing operating results when planning and forecasting and when assessing the performance of the organization, our individual operating segments or our senior management. Segment managers are not held accountable for share-based compensation expense, amortization, or the other excluded items and, accordingly, we exclude these amounts from our measures of segment performance. We believe that our

non-GAAP financial measures also facilitate the comparison by management and investors of results for current periods and guidance for future periods with results for past periods.

About Non-GAAP Financial Measures (cont.)

The following are descriptions of the items we exclude from our non-GAAP financial measures.

Share-based compensation expenses. These consist of non-cash expenses for stock options, restricted stock units and our Employee Stock Purchase Plan. When considering the impact of equity awards, we place greater emphasis on overall shareholder dilution rather than the accounting charges associated with those awards.

Amortization of acquired technology and amortization of other acquired intangible assets. When we acquire an entity, we are required by GAAP to record the fair values of the intangible assets of the entity and amortize them over their useful lives. Amortization of acquired technology in cost of revenue includes amortization of software and other technology assets of acquired entities. Amortization of other acquired intangible assets in operating expenses includes amortization of assets such as customer lists, covenants not to compete and trade names. Goodwill and intangible asset impairment charges. We exclude from our non-GAAP financial measures non-cash charges to adjust the carrying values of goodwill and other acquired intangible assets to their estimated fair values.

Professional fees for business combinations. We exclude from our non-GAAP financial measures the professional fees we incur to complete business combinations. These include investment banking, legal and accounting fees.

Gains and losses on debt and equity securities and other investments. We exclude from our non-GAAP financial measures gains and losses that we record when we sell or impair available-forsale debt and equity securities and other investments.

Income tax effects and adjustments. During fiscal 2014, we excluded from our non-GAAP financial measures the income tax effects of the non-GAAP pre-tax adjustments described above, as well as income tax effects related to business combinations. This was consistent with how we were evaluating our operating results and planning, forecasting, and evaluating future periods during that fiscal year.

During fiscal 2015, we began using a long-term non-GAAP tax rate for evaluating operating results and for planning, forecasting, and analyzing future periods. This long-term non-GAAP tax rate excludes the income tax effects of the non-GAAP pre-tax adjustments described above, assumes the federal research and experimentation credit is continuously in effect, and eliminates the effects of non-recurring and period specific items which can vary in size and frequency. Based on our current long-term projections, we are using a long-term non-GAAP tax rate of 34% which is consistent with the average of our normalized fiscal year tax rate over a four year period that includes the past three fiscal years plus the current fiscal year. We will evaluate this long-term non-GAAP tax rate on an annual basis and whenever any significant events occur which may materially affect this long-term rate. This long-term non-GAAP tax rate could be subject to change for various reasons including significant changes in our geographic earnings mix or fundamental tax law changes in major jurisdictions in which we operate.

Operating results and gains and losses on the sale of discontinued operations. From time to time, we sell or otherwise dispose of selected operations as we adjust our portfolio of businesses to meet our strategic goals. In accordance with GAAP, we segregate the operating results of discontinued operations as well as gains and losses on the sale of these discontinued operations from continuing operations on our GAAP statements of operations but continue to include them in GAAP net income or loss and net income or loss per share. We exclude these amounts from our non-GAAP financial measures.

The reconciliations of the forward-looking non-GAAP financial measures to the most directly comparable GAAP financial measures in Table 2 include all information reasonably available to Intuit at the date of this presentation. These tables include adjustments that we can reasonably predict. Events that could cause the reconciliation to change include acquisitions and divestitures of businesses, goodwill and other asset impairments, and sales of available-for-sale debt securities and other investments.

TABLE 1

RECONCILIATIONS OF HISTORICAL NON-GAAP FINANCIAL MEASURES TO MOST DIRECTLY COMPARABLE GAAP FINANCIAL MEASURES

(Dollars in millions, except per share amounts)

	Div F	Pre- estiture ïscal 2015	Disco	lassify ontinued rations	Post- Divestiture Fiscal 2015		
Total revenue	\$	4,428	\$	(236)	\$	4,192	
GAAP operating income from continuing operations	\$	552	\$	186	\$	738	
Amortization of acquired technology		40				30	
Amortization of other acquired intangible assets		25				12	
Professional fees for business combinations		4				2	
Goodwill and intangible asset impairment charge		297				148	
Gain on sale of long-lived assets		(31)				(31)	
Share-based compensation expense		257				242	
Non-GAAP operating income	\$	1,144	\$	(3)	\$	1,141	
GAAP net income	\$	365	\$	-	\$	365	
Amortization of acquired technology		40				30	
Amortization of other acquired intangible assets		25				12	
Professional fees for business combinations		4				2	
Goodwill and intangible asset impairment charge		297				148	
Gain on sale of long-lived assets		(31)				(31)	
Share-based compensation expense		257				242	
Net gains on debt securities and other investments		6				6	
Income tax effects of non-GAAP adjustments		(98)				(83)	
Discontinued operations		(123)				48	
Non-GAAP net income	\$	742	\$	(3)	\$	739	
GAAP diluted net income per share	\$	1.28	\$	-	\$	1.28	
Non-GAAP diluted net income per share	\$	2.59	\$	-	\$	2.59	
Shares used in diluted per share amounts		286				286	
Non-GAAP tax rate		34%				34%	

See "About Non-GAAP Financial Measures" immediately preceding Table 1 for information on these measures, the items excluded from the most directly comparable GAAP measures in arriving at non-GAAP financial measures, and the reasons management uses each measure and excludes the specified amounts in arriving at each non-GAAP financial measure.

TABLE 2

RECONCILIATIONS OF FORWARD-LOOKING GUIDANCE FOR NON-GAAP FINANCIAL MEASURES TO PROJECTED GAAP REVENUE, OPERATING INCOME AND EPS

(Dollars in millions, except per share amounts)

	Forward-Looking Guidance											
		G	AAP						Non-	GAAP		
		Range o	f Estima	te					Range of	[°] Estima	te	
	From		То		Adjustments			From		То		
Twelve Months Ending												
July 31, 2016												
Revenue	\$	4,525	\$	4,600	\$	-		\$	4,525	\$	4,600	
Operating income	\$	1,115	\$	1,145	\$	335	[a]	\$	1,450	\$	1,480	
Diluted earnings per share	\$	2.50	\$	2.55	\$	0.90	[b]	\$	3.40	\$	3.45	

[a] Reflects estimated adjustments for share-based compensation expense of approximately \$288 million, amortization of acquired technology of approximately \$27 million, and amortization of other acquired intangible assets of approximately \$20 million.
[b] Reflects the estimated adjustments in item [a], income taxes related to these adjustments, and other income tax effects related to the use of the long-term non-GAAP tax rate.

See "About Non-GAAP Financial Measures" immediately preceding Table 1 for information on these measures, the items excluded from the most directly comparable GAAP measures in arriving at non-GAAP financial measures, and the reasons management uses each measure and excludes the specified amounts in arriving at each non-GAAP financial measure.

TABLE 3 CALCULATION OF FREE CASH FLOW (Dollars in millions)

	iscal 2010	Fiscal 2011		Fiscal 2012		Fiscal 2013		Fiscal 2014		Fiscal 2015	
Net cash provided by operating activities	\$ 998 \$ 1,013		\$ 1,246		\$ 1,366		\$ 1,446		\$	1,504	
Less capital expenditures:											
Purchases of property and equipment	(74)		(114)		(135)		(129)		(104)		(142)
Capitalization of internal use software	 (56)		(99)		(51)		(66)		(82)		(119)
Total capital expenditures	 (130)		(213)		(186)		(195)		(186)		(261)
Free cash flow	\$ 868	\$	800	\$	1,060	\$	1,171	\$	1,260	\$	1,243

To supplement our statements of cash flows prepared in accordance with GAAP, we use free cash flow to analyze cash flow generated from operations. We define free cash flow as net cash provided by operating activities less total capital expenditures. This non-GAAP financial measure should not be considered as a substitute for, or superior to, GAAP net income as an indicator of our operating performance or GAAP cash flows from operating activities as a measure of our liquidity.

Cautions About Forward-Looking Statements

This presentation includes "forward-looking statements" which are subject to safe harbors created under the U.S. federal securities laws. All statements included in this presentation that address activities, events or developments that Intuit expects, believes or anticipates will or may occur in the future are forward looking statements, including: our expected market, customer and share growth; our goals, our ability to achieve them, and their impact on our business; our opportunities and strategies to grow our business; our expected revenue, operating income and earnings per share results and growth; our expectations regarding future dividends, share repurchases and ROIC improvements; our expectations for our product and service offerings and cross-sell opportunities; and future market trends. Because these forward-looking statements involve risks and uncertainties, there are important factors that could cause our actual results to differ materially from the expectations expressed in the forward-looking statements. These factors include, without limitation, the following: inherent difficulty in predicting consumer behavior; difficulties in receiving, processing, or filing customer tax submissions; consumers may not respond as we expected to our advertising and promotional activities; the competitive environment; governmental encroachment in our tax businesses or other governmental activities or public policy affecting the preparation and filing of tax returns; our ability to innovate and adapt to technological change; business interruption or failure of our information technology and communication systems; problems with implementing upgrades to our customer facing applications and supporting information technology infrastructure; any failure to properly use and protect personal customer information and data; our ability to develop, manage and maintain critical third party business relationships; increased government regulation of our businesses; any failure to process transactions effectively or to adequately protect against potential fraudulent activities; any significant offering quality problems or delays; our participation in the Free File Alliance; the global economic environment; changes in the total number of tax filings that are submitted to government agencies due to economic conditions or otherwise; the highly seasonal and unpredictable nature of our revenue; our inability to attract, retain and develop highly skilled employees; increased risks associated with international operations; our ability to repurchase shares; we may issue additional shares in an acquisition causing our number of outstanding shares to grow; our inability to adequately protect our intellectual property rights; disruptions, expenses and risks associated with our acquisitions and divestitures; amortization of acquired intangible assets and impairment charges; our use of significant amounts of debt to finance acquisitions or other activities; and the cost of, and potential adverse results in, litigation involving intellectual property, antitrust, shareholder and other matters. More details about these and other risks that may impact our business are included in our Form 10-K for fiscal 2015 and in our other SEC filings. You can locate these reports through our website at http://investors.intuit.com. Fiscal 2016 guidance speaks only as of the date it was publicly issued by Intuit. Other forward-looking statements represent the judgment of the management of Intuit as of the date of this presentation. We do not undertake any duty to update any forward-looking statement or other information in this presentation.